

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BCom DEGREE EXAMINATION MAY 2018
(Fifth Semester)

Branch - COMMERCE (RETAIL MARKETING)

CORE ELECTIVE - I: HUMAN RESOURCE MANAGEMENT

Time i Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer ALL questions

ALL questions earn' EQUAL marks

(TO x 2 = 20)

- 1 What do you mean by Human Resource Management?
- 2 Whois Human Resources Manager ?
- 3 Whatis Role Analysis?
- 4 Whatis Job Design?
- 5 Whatdo you mean by Placement⁰
- 6 Whatdo you mean by Selection Training?
- 7 **Whatdo you mean by Career Development?**
- 8 Whatdo you mean by **Induction** Training?
- 9 Whatis Ranking Method?
- 10 Define Performance Appraisal.

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 5 = 25)

- 11 a Explain the characteristics of HRM.
OR
b Explain the nature of Human Resources Policies.
- 12 a How to formulate the Human Resource Plan? Discuss.
OR
b Write short note on Job description and Job specification.
- 13 a Explain the sources of Recruitment.
OR
b Write the objectives of Induction.
- 14 a Explain the importance of Employee Training.
OR
b Discuss the steps in Career Planning Process.
- 15 a Write the difference between job evaluation and merit rating.
OR '
b What are the merits of factor Comparison method.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Define Human Resource Management. Explain the importance of HRM.
- 17 What are the factors to be considered for effective Human Resource Planning?
- 18 What are the tests to be conducted while selection? Explain.
- 19 What are the steps involved for making a successful career planning?
- 20 Explain briefly the steps involved in performance appraisal process.