

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**BA DEGREE EXAMINATION MAY 2019  
(Sixth Semester)**

Branch - **SOCIOLOGY**

**CORE ELECTIVE - II HUMAN RESOURCE MANAGEMENT**

Time : Three Hours

Maximum : 75 Marks

**SECTION-A (20 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks

(10 x 2 = 20)

- 1 Define Human Resource,
- 2 What are the functions of HRM?
- 3 Give the meaning for the word 'Recruitment'.
- 4 Expand IQ, EQ and SQ.
- 5 What do you mean by career path?
- 6 Write the essentials of 'Personal Empowerment'.
- 7 Identify any two activities of wage board.
- 8 List out the basic needs of job evaluation.
- 9 Mention any four national level trade unions.
- 10 What is discipline?

**SECTION - B (25 Marks!)**

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 5 = 25)

- 11 a Explain the objectives of personnel management.  
OR  
b Are HR practices needed for an organization? Why?.
- 12 a Put forth the salient features of E-recruitment.  
OR  
b List out the merits of vertical and horizontal communication.
- 13 a Pin point the significant aspects of retirement benefits.  
OR  
b Bring out the importance of promotions.
- 14 a Suggest the ways and means to motivate the employees in the different industrial sectors.  
OR  
b How would reduce the stress of the employees? Explain.
- 15 a Sketch out the benefits of collective bargaining.  
OR  
b Pin point the techniques of Human Resource Information System.

**SECTION - C (30 Marks)**

Answer any THREE Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Discuss the functions and qualities of HR manager.
- 17 Elaborate various steps involved in selection process.
- 18 Describe various process and methods of training with illustrations.
- 19 Discuss the need, importance and principles of administration of wage and salary.
- 20 Analyse the causes and management of indiscipline in industries.