## PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

## MCom / MCom (CA) DEGREE EXAMINATION MAY 2018 (Fourth Semester)

# Common to Branches – COMMERCE & COMMERCE WITH COMPUTER APPLICATIONS

### **HUMAN RESOURCE MANAGEMENT**

Time: Three Hours Maximum: 75 Marks

#### **SECTION -A (30 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

 $(5 \times 6 = 30)$ 

1 a What are the qualities of HR Manager? Explain.

OR

- b Briefly explain the various types of human resource policies.
- 2 a What are the objectives of human resource planning?

OR

- b Distinguish between placement and induction.
- 3 a Explain the need for employee training.

OR

- b What are the objectives of Career planning?
- 4 a What are the elements of performance appraisal system?

OR

- b List out the various methods of performance appraisal for employees.
- 5 a What are the causes for labour turnover? Explain.

OR

b What are the factors determining Quality of Work Life?

### **SECTION -B (45 Marks)**

Answer any THREE questions

ALL questions carry EQUAL Marks  $(3 \times 15 = 45)$ 

- 6 Discuss the functions of Human Resource Management.
- 7 Described the various steps involved in selection of an employee.
- What are the methods of training for an employee in the organization? Explain.
- 9 Enumerate the various factors determining wage and salary administration system.
- 10 Discuss in details about the workers participation in management.

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