

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**MSc DEGREE EXAMINATION MAY 2019  
(Second Semester)**

**Branch - CLINICAL NUTRITION AND DIETETICS**

**HEALTH CARE MANAGEMENT**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks!**

Answer ALL questions

ALL questions carry EQUAL marks (10 x 1 = 10)

- 1 Choose the service to be provided for an ambulatory patient
  - (i) In patient service
  - (ii) Out patient service
  - (iii) Emergency service
  - (iv) Intensive care service
- 2 Which of the following is a remote hospital with limited services?
  - (i) Primary health centre
  - (ii) Secondary care centre
  - (iii) Tertiary care centre
  - (iv) Super speciality center
- 3 Identify the main role of CEO.
  - (i) Development, implementation and evaluation of patient safety measures
  - (ii) Supervision of routine hospital work
  - (iii) Education of patient and relative on health issues
  - (iv) Maintenance of public relationship
- 4 Which is the appropriate important aspect of audits in a health care institute?
  - (i) Measures clinical out come against defined standards
  - (ii) Sets its own bench marks
  - (iii) Controls patients admission
  - (iv) Demands increase in financial status
- 5 Indicate the role of hospital management
  - (i) Follow age old standards set down by previous management
  - (ii) Fresh approach with significant patient benefit
  - (iii) Restrain from setting new reforms
  - (iv) Concentration only on routine work
- 6 Name the main standard operating procedure of out patient department
  - (i) To indicate the flow of out patient department
  - (ii) To control the number of patient attending OPD
  - (iii) To limit the facilities in OPD
  - (iv) To treat emergencies in out patient department
- 7 Which category accreditates NABH?
  - (i) International
  - (ii) National
  - (iii) State
  - (iv) Regional
- 8 Indicate what should NOT be the purpose of medical record department.
  - (i) Continuity of patient care
  - (ii) Legal purpose
  - (iii) Medical claims
  - (iv) To share information on medical illness to others not involved in patient care

**Cont...**

- 9 Choose the items to be placed in container with yellow colour code in BMW management.  
(i) Infected bandage material (ii) Plastic syringe  
(iii) Glass bottle (iv) Food & waste paper
- 10 Which of the following generate biomedical waste products  
(i) Treatment and diagnosis of patient (ii) Fast food outlets  
(iii) Industrial plant (iv) Hotel industry

**SECTION - B (35 Marks)**

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 7 = 35)

- 11 a Discuss the history of Indian hospital.  
OR  
b Explain the role of market survey while planning for a modern hospital.
- 12 a Explain the role of infection control committee.  
OR  
b Explain the role & responsibilities of FIR.
- 13 a Write a note on transplantation of human organ act.  
OR  
b Bring out the steps involved in strategic planning process.
- 14 a Explain the components of medical record.  
OR  
b State the important details of dietary department present in standard operating manual for patient care & health professionals.
- 15 a Assess the role of Telemedicine in Health Care.  
OR  
b Health Insurance has the significant role in the modern world - Justify the statement.

**SECTION - C (30 Marks)**

Answer any THREE Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Enumerate the details to be considered while organizing the functional units of a Hospital and justify the same.
- 17 Interpret the responsibilities of nursery department.
- 18 Enumerate on legal aspects of biomedical waste management.
- 19 Enumerate on SOP of dietary department.
- 20 Determine the details to be planned while working on disaster management.

Z-Z-Z

END