

**PSG COLLEGE OF ARTS & SCIENCE**  
(AUTONOMOUS)

**MSW DEGREE EXAMINATION JUNE 2018**  
(Second Semester)

Branch – **SOCIAL WORK**

**ORGANIZATIONAL BEHAVIOUR**

Time: Three Hours

Maximum: 75 Marks

**SECTION -A (30 Marks)**

Answer **ALL** questions

**ALL** questions carry **EQUAL** Marks (5 x 6 = 30)

- 1 a Define OB and briefly describe its contributing disciplines.  
OR  
b Explain the contingency approach to organizational behaviour.
- 2 a How the concept of learning is applied in organizations? Explain.  
OR  
b Explain the managerial application of perception.
- 3 a Describe the types of groups in organizations.  
OR  
b Describe the factors affecting group cohesiveness.
- 4 a Define motivation and describe its process.  
OR  
b Briefly describe the leadership styles.
- 5 a Why people resist change? Explain.  
OR  
b Define OD and briefly describe its process.

**SECTION -B (45 Marks)**

Answer any **THREE** questions

**ALL** questions carry **EQUAL** Marks (3 x 15 = 45)

- 6 Discuss the scientific management and human relations approach to OB.
- 7 Give a detailed account of job attitude.
- 8 Describe the process and techniques of group decision making.
- 9 Describe the various techniques of motivation.
- 10 Describe the techniques of organizational development.