

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BSc DEGREE EXAMINATION DECEMBER 2019
(Fourth Semester)

Branch - CATERING SCIENCE & HOTEL MANAGEMENT

ACCOMODATION OPERATION

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10 x 2 = 20)

- 1 What is Public area?
- 2 Define outsourcing.
- 3 Who is a supervisor?
- 4 What is Log Book?
- 5 Name the types of Vacuum cleaners.
- 6 What is R 6?
- 7 What is Terra cotta?
- 8 Name the types of Laundry.
- 9 What is Silver fish?
- 10 What are primary colours?

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 5 = 25)

- 11 a Draw the layout of Housekeeping department in a large hotel.
OR
b What are the duties and responsibilities of Executive Housekeeper?
- 12 a Examine the Gate pass procedure.
OR
b Give an introduction to Housekeeping planning process.
- 13 a What are the factors to be considered while selecting cleaning equipments?
OR
b Illustrate the various types of polishes.
- 14 a Point out the various types of Yam.
OR
b Examine the laundry process.
- 15 a List out the various equipments used in flower arrangement.
OR
b Detail the lost and found procedure.

SECTION - C (30 Marks)

Answer any THREE Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Narrate the importance of Housekeeping department.
- 17 List out the functions of Housekeeping Supervisor.
- 18 Examine the various cleaning equipments used in Hotel.
- 19 Broadly classify fibers.