Exam Date & Time: 29-Sep-2020 (02:00 PM - 05:45 PM)

PSG COLLEGE OF ARTS AND SCIENCE

Note: Writing 3hrs: Checking & Inserting Image : 30mins

BCom DEGREE EXAMINATION MAY 2020
(Sixth Semester)

**Common to Branches - COMMERCE WITH COMPUTER APPLICATION & e-COMMERCE
INTRODUCTION TO ERP [14COC30]**

Marks: 75   **Duration: 210 mins.**

SECTION A

Answer all the questions.

1) Define ERP. (2)

2) What are the reasons for the explosive growth of the ERP market? (2)

3) What is OLAP? (2)

4) List any four benefits of ERP Implementation. (2)

5) Write a short note on Data Mining. (2)

6) State the various business modules in ERP system. (2)

7) State any four applications of SAP. (2)

8) What are ERP Packages? (2)

9) How ERP used in HRM? (2)

10) How the ERP systems enable with internet? (2)

SECTION B

Answer all the questions.

11) What are the direct advantages of ERP systems? (5)

a)

[OR]

b) What are the limitations of ERP? (5)

12) Write a note on Data Mining. (5)

a)
[OR]   What are the phases of BPR?
b)   (5)

13)   What are the factors that are critical for the success of the ERP implementation?

                                                                                      (5)

a)
[OR]   Explain the major components involved in transition strategies of ERP Implementation.
b)   (5)

14)   Explain the Finance Module and its importance.

                                                                                      (5)

a)
[OR]   What are the main modules of Materials Management module?
b)   (5)

15)   Discuss in brief on ERP-II.

                                                                                      (5)

a)
[OR]   Discuss the reasons of growth of ERP Market.
b)   (5)

SECTION C

Answer 3 out of 5 questions.

16)   Explain in brief about Evolution of ERP.
                                                                                      (10)

17)   How the Business Intelligence Technology used in ERP?
                                                                                      (10)

18)   Discuss the top ten failure of ERP Implementation.
                                                                                      (10)

19)   Describe briefly about the functional business modules of ERP software.
                                                                                      (10)

20)   Discuss in brief on the future of ERP.
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