

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

BSc DEGREE EXAMINATION MAY 2022  
(Sixth Semester)

Branch – PSYCHOLOGY

INDUSTRIAL PSYCHOLOGY

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 x 1 = 10)

1. Which branch of psychology includes the principles and practices of training in the skills and attitudes for industrial work?
  - (i) Industrial Psychology
  - (ii) Sports Psychology
  - (iii) Counselling Psychology
  - (iv) Military Psychology
2. Name the term used for the careful determination of what workers do on a job, as determined by a trained analyst.
  - (i) Job Description
  - (ii) Job Satisfaction
  - (iii) Job Analysis
  - (iv) Job Profile
3. Name the person behind the Hawthorne studies.
  - (i) Carl Rogers
  - (ii) Hugo Munsterberg
  - (iii) Maslow
  - (iv) Elton Mayo
4. Name the person behind Theory X & Theory Y.
  - (i) Maslow
  - (ii) McGregor
  - (iii) Rogers
  - (iv) Watson
5. Which is essential for the determination of the effectiveness of the existing methods of personnel selection?
  - (i) Recruitment
  - (ii) Selection
  - (iii) Evaluation
  - (iv) Training
6. Name the system in which the rater is required to put only a certain percentage of employees in a certain rating.
  - (i) Forced Distribution
  - (ii) Rank order
  - (iii) Graphic
  - (iv) Field Review
7. The term communication is derived from a Latin term \_\_\_\_\_.
  - (i) Communos
  - (ii) Communa
  - (iii) Communis
  - (iv) Communal
8. Which of the following is not a goal of organizational communication?
  - (i) Control
  - (ii) Influence
  - (iii) Feedback
  - (iv) Empathy
9. Which leadership is viewed as the influential increment beyond mechanical compliance with the routine directives of the organization?
  - (i) Acadmemic
  - (ii) Organizational
  - (iii) Situational
  - (iv) Analytical

Cont....

10. What term includes all levels and types of foreman and junior executives below the middle management level?
- |                  |          |
|------------------|----------|
| (i) Manager      | (ii) CEO |
| (iii) Supervisor | (iv) CFO |

**SECTION - B (35 Marks)**

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 7 = 35)

11. a. Narrate the objectives of industrial psychology.  
OR  
b. State the errors in observation and reporting.
12. a. Explain the nature of people as the basic concept of HR & OB.  
OR  
b. Explain nature of organization as the basic concept of HR & OB.
13. a. Outline the purpose and criterion of evaluation of employees.  
OR  
b. State the prerequisites for successful rating.
14. a. Outline the goals of organizational communication.  
OR  
b. Explain the concept of Johari window.
15. a. Outline the tasks of a supervisor.  
OR  
b. Explain the significance of leadership.

**SECTION - C (30 Marks)**

Answer any THREE Questions

ALL Questions Carry EQUAL Marks

(3 x 10 = 30)

16. Elucidate the principles of industrial psychology.
17. Examine the assumptions and application of Theory X & Theory Y.
18. Summarize the various types of rating scales.
19. Elucidate the barriers to effective communication.
20. Examine the Leadership traits and skills.

**Z-Z-Z      END**