

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2022
(Sixth Semester)

Branch – COMMERCE (e –COMMERCE)

INTRODUCTION TO ERP

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10 x 1 = 10)

1. ERP stands for
(i) Entire Resource Planning (ii) Enterprise Resource Planning
(iii) Neither (a) nor (b) (iv) Both (a) and (b)
2. Which of the following are built-in capabilities of the ERP system?
(i) MIS (ii) DSS (iii) TPS (iv) All the above
3. What is true in reference to OLAP?
(i) Transaction processing tool (ii) Decision support tool
(iii) Both (a) and (b) (iv) Neither (a) nor (b)
4. ERP II system extend beyond the boundaries of an organization, and capture
(i) Data from various functional processes of the organisation.
(ii) Inter-organisation processes such as SCM system and CRM system
(iii) Intra-organisation processes
(iv) All of the above
5. Which of the following is not an ERP implementing strategy?
(i) Big Bang (ii) Phased by module
(iii) Phased by site (iv) BPR
6. All the activities of SDLC and ERP life cycle are
(i) Similar (ii) Not at all similar
(iii) Some of the activities are similar (iv) None of the above.
7. A large number of ERP project fail in terms of
(i) Time (ii) Quality
(iii) Cost (iv) All of the above
8. The software vendor and the software package selection starts
(i) Once an organisation decides that it would go in for ERP system
(ii) After BPR is done
(iii) When there is a proposal to go in for ERP system
(iv) After the legacy systems are discontinued
9. In- house ERP development approach suits to
(i) Small organisation (ii) Medium organisation
(iii) Small and/or medium organisation (iv) Large organisation
10. Which of the following is not an area to responsibility for a logistic manager?
(i) Inventory (ii) Marketing
(iii) Warehousing (iv) Purchasing

SECTION - B (35 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 7 = 35)

11 a. Bring out the Evolution of ERP.

(OR)

b. Describe the advantages of ERP.

Cont...

12. a. Summarise the advantages and structure of data warehousing.

(OR)

b. What is SCM. Explain the benefits and Challenges of SCM.

13. a. Analyse the objects of ERP implementation.

(OR)

b. Draw the architecture of ERP project organisation.

14. a. Explain the role of Vendors, end users in ERP.

(OR)

b. State the business benefits of SAP.

15. a. Narrate the advantages and limitations of cloud based ERP system.

(OR)

b. Explain the advantages and limitations of two-tier ERP.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

16. Summarise the Business Modules of ERP.

17. Discuss Customer Relationship Management in ERP

18. Enumerate the implementing challenges of ERP.

19. Describe the criteria for selecting ERP vendors.

20. Enumerate the advantages Mobile ERP.

Z-Z-Z

END