



**SECTION -C (30 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

11. a) analyze the duties and responsibilities of food and beverage manager.  
(OR)  
b) Enumerate organizational hierarchy of food beverage service department.
12. a) Discuss the importance of a pastry in service area.  
(OR)  
b) Highlight the parts of class and explain the types of glassware according to their parts give the example.
13. a) Broadly classify the menu in hotel.  
(OR)  
b) Discuss the gueridon service and outline the advantages and limitations.
14. a) Enumerate the service with order system.  
(OR)  
b) Discuss the triplicate checking system and computerized system.
15. a) Discuss the different methods of making coffee  
(OR)  
b) Highlight any seven tea blends and explain their characteristics.

Z-Z-Z

END