

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**BVoc DEGREE EXAMINATION MAY 2022  
(Fourth Semester)**

**Branch – HOSPITALITY MANAGEMENT**

**ACCOMMODATION OPEATION**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer **ALL** questions

**ALL** questions carry **EQUAL** marks (10 x 1 = 10)

- 1 Which would be considered as s mobile lodging?  
 (i) motels (ii) caravans  
 (iii) Airport hotel (iv) Time- sha.
- 2 Where will a business hotel be found?  
 (i) Suburbs (ii) Spa  
 (iii) Down town (iv) Motel
- 3 Independent homes for lease are called \_\_\_\_\_.  
 (i) Guest house (ii) Tourist huts  
 (iii) Resort (iv) Non –of- these
- 4 A house directory provides access to \_\_\_\_\_.  
 (i) Service (ii) Information  
 (iii) Information service (iv) All the above
- 5 Ammonia is Liquid Form for Cleaning is called ?  
 (i) Water (ii) Washing Soda  
 (iii) Vinegar (iv) ammonia hydroxide
- 6 Indicate the most common cleaning agent is \_\_\_\_\_.  
 (i) hydrochloric acid (ii) water  
 (iii) aid (iv) Methanol
- 7 Soiled linen from floor linen rooms come directly to the Landry by \_\_\_\_\_.  
 (i) One against one (ii) One against two  
 (iii) One against three (iv) Non – of -these
- 8 The minimum level of supplies required to meet daily demands is called \_\_\_\_\_.  
 (i) Stock taking (ii) Turnaround stock  
 (iii) Par stock (iv) Inventory
- 9 The Floral arrangements devoid of colour using black, white and gray only, are called \_\_\_\_\_.  
 (i) Unity (ii) Scale  
 (iii) achromatic (iv) Opposite
- 10 \_\_\_\_\_ is the common pest seen in hotel operations.  
 (i) Flies (ii) Spiders  
 (iii) bedbugs (iv) all the above

Cont...

**SECTION - B (25 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 5 = 25)

- 11 a Sketch the organizational structure of the medium type of hotel.  
OR  
b Analyze the duties and responsibilities of floor supervisor.
- 12 a How are the procedure for requisitioning guest and cleaning supplies?  
OR  
b Explain the importance of the housekeeping room prepare.
- 13 a Classify any five cleaning equipment for cleaning and mention their uses.  
OR  
b Outline the factors in choosing a cleaning method?
- 14 a Explain the procedure of stock – taking in linen room.  
OR  
b Sketch the layout of linen room.
- 15 a Prepare short notes on the different types of pesticides.  
OR  
b Highlight the themes in flower arrangement.

**SECTION -C (40 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 8 = 40)

- 16 a Classify the interdepartmental co ordination of housekeeping department with other department.  
OR  
b Highlight are the considerations when planning housekeeping facilities?
- 17 a Point out the procedure for guest room cleaning procedure.  
OR  
b Select the duties and responsibilities in dark control supervisor.
- 18 a Specify types of mops and brooms with its uses.  
OR  
b Identify the different types of laundry equipments.
- 19 a Explain the following:  
(i) storage of liner. (ii) par –stock (iii) Liner exchange procedure.  
OR  
b Draw the flow chart of handling in house laundry and explain.
- 20 a Classify and explain the styles of flower arrangement.  
OR  
b Trace out the various types of pesticide explain.