Exam Date & Time: 26-Sep-2020 (02:00 PM - 05:30 PM)



PSG COLLEGE OF ARTS AND SCIENCE

Note: Writing 3hrs: Checking & Inserting Image: 30mins MSc DEGREE EXAMINATION MAY 2020 (Fourth Semester)

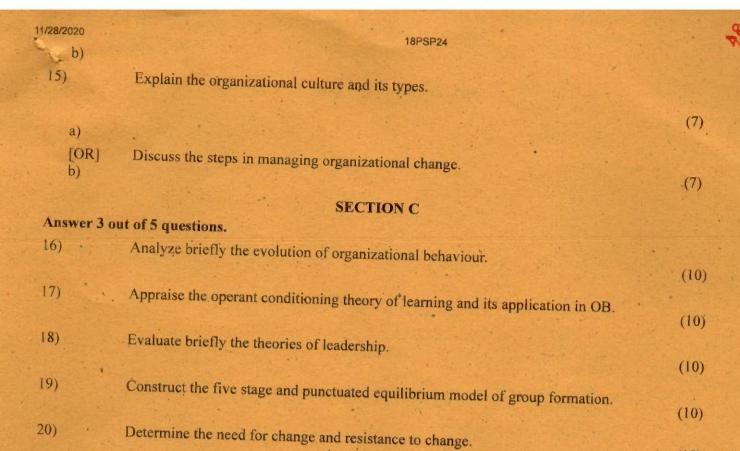
Branch - APPLIED PSYCHOLOGY ORGANIZATIONAL BEHAVIOUR [18PSP24]

Marks: 75 Duration: 210 mins. SECTION A Answer all the questions. 1) Identify the mechanical view of management (i) Scientific management (ii) Human relations approach (1) (iii) Social system approach (iv) Contingency approach 2) Who conducted the Hawthorne experiments? (i) Taylor (ii) Mayo (1)(iii) Fayol (iv) Gilbreth 3) Which is the basic nature of personality? (i) Interpretation of stimulus (ii) Change in behaviour (1) (iii) External appearance (iv) Consistency in behaviour. 4) Indicate the theory of learning which emphasize the role of stimulus. (i) Classical conditioning (ii) operant conditioning (1) (iii) Social learning (iv) Cognitive learning. Find out the fundamental quality of leadership. 5) (i) Threat (ii) Influence (1) (iii) Coercion (iv) Aggression Choose the content theory of motivation. (1) 6) (i) Maslow's theory (ii) Reinforcement theory (iii) Expectancy theory (iv) goal setting theory

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11/28/2020 18PSP24 Find out the basic characteristic feature of a group. (i) Personal goal (ii) Common goal (iii) Individual gain (iv) Crowd of people (1)Name the concept in which members are selected by their skills and interdependent 8) relationship. (i) Group change (ii) Group decision making (iii) Team development (1) (iv) Group dynamics 9) Which approach emphasize the study of an organization in its totality? (i) System approach (ii) Human relations approach (iii) Contingency approach (iv) Administrative approach (1) 10) Identify the concept which explains the values and norms of an organization (i) Organizational system (ii) Organizational culture (iii) Organizational effectiveness (iv) Organizational change (1). SECTION B Answer all the questions. 11) Discuss the contributing disciplines to the field of OB. a) (7) Analyse the nature and scope of OB. [OR] b) (7)12) Evaluate the personality attributes influencing organizational behaviour. a) (7)[OR] Explain the perception and the factors influencing it. b) (7)13) Illustrate the application of motivation techniques in an organization. a) (7)Evaluate the characteristics and functions of leadership. [OR] b) (7) 14) Explain the nature and the types of group. a) (7)[OR] Discuss the group decision making and its techniques. https://examcloud.in/epn/reports/exam-qpaper.php (7) 2/3



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