

Exam Date & Time: 26-Sep-2020 (02:00 PM - 05:30 PM)



PSG COLLEGE OF ARTS AND SCIENCE

Note: Writing 3hrs: Checking & Inserting Image : 30mins
MSc DEGREE EXAMINATION MAY 2020
(Fourth Semester)

Branch - APPLIED PSYCHOLOGY
ORGANIZATIONAL BEHAVIOUR [18PSP24]

Marks: 75

Duration: 210 mins.

SECTION A

Answer all the questions.

- 1) Identify the mechanical view of management.
(i) Scientific management
(ii) Human relations approach
(iii) Social system approach
(iv) Contingency approach (1)
- 2) Who conducted the Hawthorne experiments?
(i) Taylor
(ii) Mayo
(iii) Fayol
(iv) Gilbreth (1)
- 3) Which is the basic nature of personality?
(i) Interpretation of stimulus
(ii) Change in behaviour
(iii) External appearance
(iv) Consistency in behaviour (1)
- 4) Indicate the theory of learning which emphasize the role of stimulus.
(i) Classical conditioning
(ii) operant conditioning
(iii) Social learning
(iv) Cognitive learning (1)
- 5) Find out the fundamental quality of leadership.
(i) Threat
(ii) Influence
(iii) Coercion
(iv) Aggression (1)
- 6) Choose the content theory of motivation. (1)
(i) Maslow's theory
(ii) Reinforcement theory
(iii) Expectancy theory
(iv) goal setting theory

- 7) Find out the basic characteristic feature of a group.
 (i) Personal goal
 (ii) Common goal
 (iii) Individual gain
 (iv) Crowd of people (1)
- 8) Name the concept in which members are selected by their skills and interdependent relationship.
 (i) Group change
 (ii) Group decision making
 (iii) Team development
 (iv) Group dynamics (1)
- 9) Which approach emphasize the study of an organization in its totality?
 (i) System approach
 (ii) Human relations approach
 (iii) Contingency approach
 (iv) Administrative approach (1)
- 10) Identify the concept which explains the values and norms of an organization
 (i) Organizational system
 (ii) Organizational culture
 (iii) Organizational effectiveness
 (iv) Organizational change (1)

SECTION B

Answer all the questions.

- 11) Discuss the contributing disciplines to the field of OB.
 a) (7)
 [OR]
 b) Analyse the nature and scope of OB. (7)
- 12) Evaluate the personality attributes influencing organizational behaviour.
 a) (7)
 [OR]
 b) Explain the perception and the factors influencing it. (7)
- 13) Illustrate the application of motivation techniques in an organization.
 a) (7)
 [OR]
 b) Evaluate the characteristics and functions of leadership. (7)
- 14) Explain the nature and the types of group.
 a) (7)
 [OR]
 b) Discuss the group decision making and its techniques. (7)

b)

15) Explain the organizational culture and its types.

(7)

a)

[OR]

b)

Discuss the steps in managing organizational change.

(7)

SECTION C**Answer 3 out of 5 questions.**

- 16) Analyze briefly the evolution of organizational behaviour. (10)
- 17) Appraise the operant conditioning theory of learning and its application in OB. (10)
- 18) Evaluate briefly the theories of leadership. (10)
- 19) Construct the five stage and punctuated equilibrium model of group formation. (10)
- 20) Determine the need for change and resistance to change. (10)

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