

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION DECEMBER 2022
(Fifth Semester)

Branch – CATERING SCIENCE AND HOTEL MANAGEMENT

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10 x 1 = 10)

1. Human assets were treated as one of the factor under-----.
(i) Commodity concept (ii) Production concept
(iii) HRD concept (iv) Role Model
2. Acquisition, enhancement, compensation, retention, and integration are -----.
(i) Operational function (ii) Managerial function
(iii) Strategic function (iv) production
3. Job specification specifies about the type of -----.
(i) person required to do the job (ii) Nature of job
(iii) Organizations offering job (iv) Workload analysis
4. The factual summary of the job content is -----.
(i) Job evaluation (ii) Merit rating
(iii) Job description (iv) Time study
5. The process of eliminating unsuitable application is called -----.
(i) Screening (ii) Interview
(iii) Test (iv) panel interview
6. Interviewee is interviewed by a group of person in a -----.
(i) Panel interview (ii) Stress interview
(iii) In-depth interview (iv) Test
7. Bargaining between a employer and single trade union is -----.
(i) Single plant bargaining (ii) Multiple bargaining
(iii) Plant bargaining (iv) Suggestion
8. ----- method is adopted for clerical and managerial jobs.
(i) Payment by Time (ii) Payment by Result
(iii) Balance Method (iv) None of the above
9. Combination of several union into one entity is -----.
(i) General Union (ii) Federation
(iii) Industrial union (iv) Business Union
10. National Labour Commission was set up in the year -----.
(i) 1980 (ii) 1990
(iii) 1999 (iv) 1979

SECTION - B (25 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 5 = 25)

11. a Explain the Scope of HRM.
OR
b Explain the Polices of HR Department.

Cont...

12. a Outline the Importance of Manpower Planning.
OR
b Prepare the Aims of Job Analysis.
13. a Explain the Need for Training.
OR
b Outline the types of Promotion.
14. a What are the Objectives of Wage and Salary Administration?
OR
b List out the Aims of Industrial Relation.
15. a Analyse the Rights of Employees at Work Place.
OR
b Prepare the Need for Empowerment of Women.

SECTION -C (40 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 8 = 40)

16. a Discuss the various roles of HR Manager.
OR
b Explain the different functions of HRM.
17. a Describe the process of Selection.
OR
b Identify the different techniques of Job Analysis.
18. a Discuss the various types of Interview.
OR
b Point out the different Methods of Training.
19. a Discuss the different types of Collective Bargaining.
OR
b Describe the various Methods of Wage Payment.
20. a Categorize the Classification of Employee.
OR
b Discuss the different Prevention of Women Harassment.

Z-Z-Z

END