

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION DECEMBER 2023
(First Semester)

Branch - HOSPITAL ADMINISTRATION

MANAGEMENT PRINCIPLES AND ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Which of the following is an integration function? a. Planning b. Organization c. Coordination d. Controlling	K1	CO1
	2	Show the Name of Management is a. Art b. Science c. Science and Art d. Culture	K2	CO1
2	3	Relate to the plan made in response to a given occurred a. Reactive b. Proactive c. Contingency d. Tactical	K1	CO2
	4	Translate the following is not a traditional Organization? a. Line and Staff b. Functional c. Committee d. Matrix	K2	CO2
3	5	Which one of the following is not a technique of direction? a. Communication b. Leadership c. Motivation d. Performance Evaluation	K1	CO3
	6	Outline the following event oriented approach includes a. PERT b. CPM c. ABC d. MAE	K2	CO3
4	7	Recall to the following models of Organizational Behaviour a. Custodial b. Perception c. Evaluation d. Values	K1	CO4
	8	Show the personal factors of Individual behaviour is a. Age b. Learning c. Perception d. Attitudes	K2	CO4
5	9	Who developed managerial grid theory? a. Taylor b. William Stanton c. Blake and Mouton d. Henry Fayol	K1	CO5
	10	Relate to the Y theory of Motivation is practised by a. Autocratic b. Democratic c. Laissez fire d. Custodial	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions
ALL questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the Nature of Management.	K2	CO1
	(OR)			
	11.b.	State the different Aims of Management.		
2	12.a.	Explain the Various types of Plans.	K3	CO2
	(OR)			
	12.b.	Extent the Nature of Organization Structure.		
3	13.a.	Inspect the different Objectives of motivation.	K4	CO3
	(OR)			
	13.b.	Examine the various Features of Leadership.		
4	14.a.	Show the Aims of Organizational Behaviour.	K2	CO4
	(OR)			
	14.b.	Translate the different types of Values.		
5	15.a.	Estimate the different types of Groups.	K5	CO5
	(OR)			
	15.b.	Evaluate the different types of Attitudes.		

SECTION -C (30 Marks)Answer **ANY THREE** questions
ALL questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Develop the different functions of Management.	K3	CO1
2	17	Identify the various Process of Planning.	K3	CO2
3	18	Explain the different Styles of Leadership.	K4	CO3
4	19	Determine the various factors affecting the Perception.	K5	CO4
5	20	Explain in details the causes of stress.	K3	CO5

Z-Z-Z

END