

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
MSc DEGREE EXAMINATION DECEMBER 2023
(Second Semester)

Branch – APPLIED PSYCHOLOGY
ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(5 x 1 = 5)

1. Who is considered to be the father of scientific management?
 - a. F.W. Taylor
 - b. Henry Fayol
 - c. Elton Mayo
 - d. F. Roethlisberger
2. Label:- A person whose awareness is focussed on the stimulus is?
 - a. Perception
 - b. Perceived
 - c. Target
 - d. Perceiver
3. Match:- Stimulus to act in a definite way to achieve a goal is
 - a. Inspiration
 - b. Motivation
 - c. Stimulation
 - d. Aspiration
4. Match:- Group members tend to accept the viewpoint that represents the group consensus.
 - a. Consensus
 - b. Agreement
 - c. Groupthink
 - d. Conformity
5. Find:- The underlying beliefs, values and assumptions that contribute to social and psychological environment is called?
 - a. Organizational Development
 - b. Organizational culture
 - c. Organizational values
 - d. Organizational attitude

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 3 = 15)

6. a) Explain the contributing disciplines of OB.
OR
b) Discuss about scientific management.
7. a) State the determinants of Personality in OB.
OR
b) Discuss the relevance of Emotional Intelligence in OB.
8. a) Determine the Characteristics of leadership in an organization.
OR
b) Calculate how goal setting theory works in organization productivity.

Cont...

9. a) Explain dynamics of group formation.
OR
b) Analyse the relevance of punctuated-equilibrium model of group development.
10. a) Discuss about clan culture in organizations.
OR
b) Evaluate Kurt Lewin's three step model of change.

SECTION -C (30 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** Marks

(5 x 6 = 30)

11. a) Elucidate the outcome of Hawthorne studies.
OR
b) Compare system approach and contingency approach.
12. a) Determine the need to understand emotional labour and how to deal with it?
OR
b) Examine the perception barriers in organizations.
13. a) Evaluate various contingency theories of leadership.
OR
b) Determine the various content theories of motivation.
14. a) Evaluate Challenges and benefits of team diversity.
OR
b) Enumerate the various theories of group formation.
15. a) Determine the ways to implement organization change overcoming the resistance to change.
OR
b) Justify the importance of organizational development in organizations.

Z-Z-Z

END