

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION DECEMBER 2023
(Fifth Semester)

Branch – CATERING SCIENCE & HOTEL MANAGEMENT

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(5 x 1 = 5)

- 1 Which is also known as operative functions?
(i) Development functions (ii) Service functions
(iii) Managerial functions (iv) Maintenance functions
- 2 What is the first process of employment?
(i) Training (ii) Placement
(iii) Recruitment (iv) Selection
- 3 What is linked with performance appraisal?
(i) Job design (ii) Development
(iii) Job analysis (iv) None of these
- 4 Which of the following is a component of remuneration?
(i) Fringe benefits (ii) Motivation
(iii) Commitment (iv) External equity
- 5 What is the minimum number of trade union members requires in registering themselves as a union?
(i) 5 (ii) 7
(iii) 10 (iv) 15

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 3 = 15)

- 6 a Explain the evolution of the concept of HRM.
OR
b Bring out the qualities of a human resource manager.
- 7 a State the methods of job analysis.
OR
b Describe the various factors which influence the selection process.
- 8 a Summarize the merits of job instruction training method.
OR
b Briefly explain the essentials of an effective performance appraisal system.
- 9 a Outline the essentials of a sound wage and salary structure.
OR
b Narrate the types of collective bargaining.

Cont...

- 10 a Explain the characteristics of trade union.
OR
b Classify the rights of employees at work.

SECTION -C (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

- 11 a Examine the future trends and challenges of HRM in Indian scenario.
OR
b Discuss the significance of HR policies.
- 12 a Enumerate the need and importance of manpower planning.
OR
b Critically discuss the various sources of recruitment of employees.
- 13 a Differentiate between job enrichment and job rotation.
OR
b Elucidate the different types of interviews.
- 14 a Identify the various factors that determine the wage policy of an organization.
OR
b Enumerate the scope of industrial relations.
- 15 a Examine the rights and privileges of a registered trade union.
OR
b Analyse the various laws related to empowerment of women.

Z-Z-Z

END