

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2024
(Fourth Semester)

Branch – SOCIAL WORK

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (5 x 1 = 5)

1. ----- refers to all types of relationship between all the parties concerned with industry.
(i) Industrial relations (ii) Human relations
(iii) General relations (iv) Employee Relations
2. Which of the following are the non - economic cause of dispute?
(i) Ill-treatment by staff (ii) Sympathetic strike
(iii) Indiscipline (iv) Absenteeism
3. Forming of a Works Committee under the Industrial Disputes Act, is mandatory where the no. employees is _____.
(i) More than 100 (ii) More than 150
(iii) More than 200 (iv) More than 250
4. The basic function of the trade union is
(i) To protect and promote the interest of the worker
(ii) Acquiring the control of industry by workers
(iii) Imbibing sincerity and discipline of workers
(iv) To provide cultural and recreational activities
5. Collective bargaining was considered as apex of IR system is concerned with
(i) Gandhian approach (ii) Systems approach
(iii) Oxford approach (iv) Marxist approach

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

6. a Define Industrial Relations.
(OR)
b Expand LPG.
7. a What are the causes of Industrial Conflicts?
(OR)
b Write a note on Code of Discipline.
8. a Mention the Dispute Settlement Machineries.
(OR)
b Classify the principles of Natural Justice.
9. a Explain the structure of Trade Union.
(OR)
b Bring out the salient features of The Indian Trade Unions Act.
10. a State the meaning of Collective Bargaining.
(OR)
b Bring out the limitations to workers participation.

Cont...

SECTION -C (30 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** Marks

(5 x 6 = 30)

11. a Trace the historical development of Industrial Relations.
(OR)
b Elaborate on the influence of socio-economic and political forces on Industrial Relations.
12. a Highlight the Grievance Redressal Procedure with examples.
(OR)
b Explain the various committees with regard to Industrial Conflicts.
13. a Elucidate the importance of Standing Orders.
(OR)
b Describe The Subsistence Allowance Act 1991.
14. a Analyze the structure of Trade Union.
(OR)
b Discuss about the problems and weaknesses of Trade Union with examples.
15. a Examine the Workers Participation in management in India.
(OR)
b Illustrate a Case Law on Industrial Dispute Act.

Z-Z-Z

END