### PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

# MSW DEGREE EXAMINATION MAY 2024

(Fourth Semester)

# Branch - SOCIAL WORK

#### HOSPITAL ADMINISTRATION

Maximum: 50 Marks Time: Three Hours SECTION-A (5 Marks) Answer ALL questions ALL questions carry EQUAL marks  $(5 \times 1 = 5)$ According to WHO, Health is a 1. (i) absence of disease or deformity (ii) state of complete physical wellbeing (iii) state of complete physical and mental wellbeing (iv) state of complete physical, mental and social wellbeing 2. Worlds first hospital is (ii) Pennsylvania hospital (i) Bellevue hospital, New York (iv) St.Bartholomew's Hospital (iii) Mihintale hospital All expect one is the output indictor of hospital system. 3. (ii) public relation (i) patient satisfaction (iv) machines (iii) quality of care The process of attracting qualified person to apply for the jobs that are open is 4. referred as (ii) Recruitment (i) Training (iv) Transfer (iii) HRM Pick the right full form of PCPNDT ACT. 5. (i) Pre-Conception and Pre-Natal Diagnostic Techniques Act (ii) Pre-Contraction and Pre-Natal Diagnostic Techniques Act (iii)Pre-Conception and Pre-Natal Doctor Techniques Act (iv) Pre-Conception and Pre-Natal Diagnostic Technology Act SECTION - B (15 Marks) Answer ALL Questions

ALL Questions Carry EQUAL Marks

 $(5 \times 3 = 15)$ 

Explain the nature and objectives of hospital. 6 a. OR

- Determine the functions of hospital. b.
- Evaluate the need for scientific management in hospital. 7 a.

- Elucidate the conditions of employment in a hospital. b.
- Explicate the communicable disease. 8 a.

- Explicate the functions of HRM department. b.
- Explain the staffing in hospital management. 9 a.

- Discuss budgeting in hospital. b.
- Discuss on medico-legal cases with illustrations. 10 a.

Highlight on the important records to be maintained in hospitals. b.

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#### SECTION -C (30 Marks)

Answer ALL questions
ALL questions carry EQUAL Marks

 $(5 \times 6 = 30)$ 

- 11 a. Elucidate the types of hospitals.
- OR
- b. Enumerate the nature and scope of hospital administration.
- 12 a. Evaluate the principles of management.

OR

- b. Elucidate promotion and transfer in hospital administration.
- 13 a. Explicate various department and its functions in hospital.

OR

- b. Determine the role of social worker in hospitals.
- 14 a. "Does modern hospitals face challenges in quality staffing" justify.

OR

- b. Analyze the scope of social workers in health care setting.
- 15 a. Highlight the laws related to hospital.

OR

b. Appraise the factors affecting health care delivery system.

Z-Z-Z

**END**