PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION MAY 2024
(Second Semester)

Branch - **HOSPITAL ADMINISTRATION**

HUMAN RESOURCE MANAGEMENT

Time: Three Hours   Maximum: 75 Marks

SECTION-A (10 Marks)
Answer ALL questions
ALL questions carry EQUAL marks   (10 × 1 = 10)

Module No	Question No.	Question	K Level	CO
1	1	Human resource management emphasis a. Development of people b. Punishment of people c. Adoption of people d. None of these	K1	CO1
	2	Basic managerial functions of HRM are a. Planning, organising, staffing b. Planning, organising and co-ordinating c. Planning, organising, directing and controlling d. None of these	K2	CO1
2	3	Which of the following Procurement function of HRM? a. Job analysis b. HRP c. Placement d. All of the above	K1	CO2
	4	Job Analysis process is_____. a. Mostly informal b. Specialized c. Highly formal d. Mostly technical	K2	CO2
3	5	Career planning involves determination of path of movement of an individual over-time. a. Lateral b. Upward c. Downward d. Stationary	K1	CO3
	6	OJT stands for a. On the job training b. On the job technique c. On the job technology d. Off the job training	K2	CO3
4	7	Which of the following comprise the compensation function of HRM? a. Job evaluation b. Wage and salary Administration c. Bonus d. All of the above	K1	CO4
	8	Performance development plan is set for the employee by_____. a. Employer b. Department Head c. Immediate boss d. Any of the above	K2	CO4
5	9	SHRM tries to establish employees as the _____ of organization. a. managers and officers b. important workers c. capital d. strategic partner	K1	CO5
	10	Which of the following is a type of HR Audit? a. Bench Mark Audit b. Comparative HR Audit c. Compliance HR Audit d. Standardization Audit	K2	CO5

SECTION - B (35 Marks)
Answer ALL questions
ALL questions carry EQUAL Marks   (5 × 7 = 35)

Module No	Question No.	Question	K Level	CO
1	11.a.	Narrate the objectives of human resource management.	K4	CO1
		(OR)		
	11.b.	Point out and explain the roles and responsibilities of a HR manager.		
2	12.a.	Enumerate and explain the need and importance of HR planning.	K4	CO2
		(OR)		
	12.b.	Enunciate the approaches of job design with suitable illustration.		
3	13.a.	Asses the steps involved in training process.	K5	CO3
		(OR)		
	13.b.	Explain the strategies adopted by organisations for career development.		
4	14.a.	Design a sound wage and salary structure.	K6	CO4
		(OR)		
	14.b.	Elaborate the list of financial and non-financial incentives.		
5	15.a.	Appraise the Issues involved in Green Human Resource Management.	K6	CO5
		(OR)		
	15.b.	Access the scope of strategic human resource management.		

SECTION -C (30 Marks)
Answer ANY THREE questions
ALL questions carry EQUAL Marks   (3 × 10 = 30)

Module No	Question No.	Question	K Level	CO
1	16	Examine the various functions of human resource management.	K4	CO1
2	17	"Selection leads to rejection"-Justify your answer with valid evidences.	K5	CO2
3	18	Discuss the need for training in changing environment.	K5	CO3
4	19	Propose certain suitable methods of performance appraisal for service industry.	K6	CO4
5	20	Compile the current and future trends of HR analytics.	K6	CO5

Z-Z-Z   END