

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

MCom(CA) DEGREE EXAMINATION MAY 2023  
(Fourth Semester)

Branch – COMMERCE WITH COMPUTER APPLICATION

**DISCIPLINE SPECIFIC ELECTIVE – II : ENTERPRISE RESOURCE  
PLANNING**

Time: Three Hours

Maximum: 50 Marks

**SECTION-A (5 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks (5 x 1 = 5)

- 1 An information system produces information using the \_\_\_\_\_ cycle.  
(i) data analysis (ii) input-process-output  
(iii) input-output (iv) process-input-output
- 2 \_\_\_\_\_ approaches reduces data redundancy and provide update information.  
(i) legacy system (ii) information system  
(iii) integrated data model (iv) data base
- 3 \_\_\_\_\_ is the first phase in BPR.  
(i) begin organizational change  
(ii) identifying BPR opportunities  
(iii) reengineering the process  
(iv) blueprint the new business system
- 4 The most important step of ERP implementation is \_\_\_\_\_ phase.  
(i) installing (ii) training  
(iii) gap analysis (iv) testing
- 5 Which factor plays a vital role for Market risk management?  
(i) Company's growth (ii) Company's competitiveness  
(iii) Company's sales (iv) Product quality

**SECTION - B (15 Marks)**

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

- 6 a Explain the business functions of ERP in an organisation.  
OR  
b Write short notes on evolution of ERP.
- 7 a Why an ERP is important to a Company?  
OR  
b State the advantages of Enterprise Resource Planning.
- 8 a Differentiate between data warehousing and data mining in ERP.  
OR  
b Write short notes on Product Life Cycle Management.

Cont...

9 a List out the points to be considered on selection of an ERP system.

OR

b Discuss about Data Migration.

10 a Write short notes on SAP.

OR

b State the future of ERP packages.

**SECTION -C (30 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

11 a Discuss the role of an enterprise in implementing the ERP system.

OR

b Recommend the roadmap for successful ERP Implementation.

12 a Describe various risk factors related to Enterprise Resource Planning.

OR

b Discuss the operation and maintenance issues in ERP.

13 a Explain various phases in Business Process Re-engineering.

OR

b Categorize the usage of ERP with regard to Customer Relationship Management.

14 a Enumerate the stages of life cycle in implementation of ERP.

OR

b Assess the success and failure factors in ERP implementation.

15 a Analyse on any two open sources of ERP software system.

OR

b Evaluate the SWOT analysis of ERP packages.

Z-Z-Z

END