PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION MAY 2023
(Second Semester)

Branch – CATERING SCIENCE AND HOTEL MANAGEMENT

COMPUTER FOR HOSPITALITY INDUSTRY

Time: Three Hours   Maximum: 50 Marks

SECTION-A (5 Marks)
Answer ALL questions
ALL questions carry EQUAL marks   (5 x 1 = 5)

1 The Primary memory of computers are.
   - (i) ROM
   - (ii) RAM
   - (iii) Hard disk
   - (iv) Floppy disk

2 An example of Transaction Processing System(TPS) is.
   - (i) POS system
   - (ii) DSS
   - (iii) MIS
   - (iv) DBMS

3 Identify which is not a housekeeping?
   - (i) Cleans and sanitization
   - (ii) Vacuum and sweeps
   - (iii) Empties Trash
   - (iv) Record billing

4 The capability of POS not include.
   - (i) Run the program
   - (ii) Scanning
   - (iii) Print receipts
   - (iv) prepare invoice

5 Guest check printers are mainly used for.
   - (i) gas/fuel stations
   - (ii) retail stores
   - (iii) Food restaurents
   - (iv) Upscale catering industry

SECTION - B (15 Marks)
Answer ALL Questions
ALL Questions Carry EQUAL Marks   (5 x 3 = 15)

6 a What are the basic components of Computers?
   OR
   b Classify the types of Operating System with example.

7 a Describe a note about guest accounting.
   OR
   b Make a note on Report generation.

8 a Summarize the room management modules.
   OR
   b Briefly make a note about rate assignment of room.

9 a Lists the functions of POS systems.
   OR
   b Write a note about Cash Accounting Systems.

10 a Analyze the role of touch screen terminals.
    OR
    b Make a brief about POSD printers.

SECTION -C (30 Marks)
Answer ALL questions
ALL questions carry EQUAL Marks   (5 x 6 = 30)

11 a   Summarize the classification of computers in detail.

OR

  b   Describe the network and classify the network with example.

12 a   Elucidate the software modules used for reservation.

OR

  b   Elaborate the maintenance of reservation records in detail.

13 a   Describe in House guest information system functions.

OR

  b   Enumerate House keeping functions in detail.

14 a   Illustrate the functions and role of Electronic locking system.

OR

  b   Describe the Guest Information System activities.

15 a   Distinguish ICR terminal with wireless terminals.

OR

  b   Elucidate the work station printers in detail.

Z-Z-Z   END