

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION MAY 2023
(Fourth Semester)

Branch - APPLIED PSYCHOLOGY

ORGANISATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (5 X 1 = 5 Marks)

- 1 The role of a disseminator in an organization refers to transmitting
 - (i) serves as expert on organization's industry
 - (ii) information to outsiders on organization's plans
 - (iii) Maintains a network of outside contacts who provide favors and information
 - (iv) information received from outsiders
- 2 A person low in conscientiousness is
 - (i) easily distracted
 - (ii) reserved
 - (iii) disagreeable
 - (iv) antagonistic.
- 3 Peoples' reasons for pursuing goals are consistent with their interests and core values is termed as
 - (i) Narcissism
 - (ii) self-concordance
 - (iii) Terminal Values
 - (iv) Autonomy
- 4 Consensus overtakes the realistic appraisal is termed as
 - (i) group think
 - (ii) group shift
 - (iii) group conformity
 - (iv) group polarization
- 5 Dual lines of authority and combines functional and product departmentalization is termed as
 - (i) Span of control
 - (ii) Matrix Structure
 - (iii) Bureaucracy
 - (iv) Leader-Subordinate

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3= 15)

- 6 a Explain the role of human skills in organizational set up.
OR
b Discuss the contributions of social psychology towards organizational behavior.
- 7 a Compare and Contrast High Machs and Low Machs.
OR
b Explain with an example the difference between fundamental attribution error and self serving bias.
- 8 a Critically analyze the Herzberg's Two factor theory.
OR
b Explain with appropriate diagram the Fiedler's contingency model.
- 9 a Explain the three main concepts that evolved from Zimbardo experiment.
OR
b Describe a Deviant workplace behavior with appropriate examples.

Cont...

- 10 a Write short notes on virtual organization
OR
b Explain the primary characteristics of an organization's culture:

SECTION -C (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 6 = 30)

- 11 a. Briefly explain the contributions of psychology in Organizational Behavior.
OR
b. Discuss briefly any of the three Hawthorne experiments and its implications in organizational behavior.
- 12 a. Elucidate Person-job fit and person-organization fit in the current workplace situation.
OR
b. Explain the salient characteristics of a charismatic leader.
- 13 a. Discuss in detail the main features of MBO program.
OR
b. Do you think organizations need to have a social media presence today? Are the drawbacks sufficient to make you think it's better for them to avoid certain media?
- 14 a. Discuss the major properties of group.
OR
b. Compare and Contrast group decision making.
- 15 a. Discuss why boundaryless organization is very apt in the present scenario.
OR
b. Explain how a culture is developed in an organization.

Z-Z-Z

END