

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BCom DEGREE EXAMINATION DECEMBER 2017
(Fifth Semester)**

Branch - **COMMERCE (RETAIL MARKETING)**

CORE ELECTIVE -1 HUMAN RESOURCE MANAGEMENT

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 Define FIRM.
- 2 State the any two qualities of a HR manager?
- 3 Define human resource planning.
- 4 What is job description?
- 5 What do you mean by induction?
- 6 What is recruitment?
- 7 What is brain storming?
- 8 List out the any two stages in the life cycle of a career.
- 9 What is performance appraisal?
- 10 What is MBO?

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a Discuss the scope of HRM.
OR
b Explain the various roles performed by HR manger.
- 12 a Explain the process of job analysis.
OR
b Explain the various approaches to job design.
- 13 a Explain the various sources of recruitment.
OR
b What are the various types of interviews?
- 14 a Define training and development and discuss their significance.
OR
b Explain the advantages and limitations of career planning.
- 15 a Bring out the pre-requisites of a job Evaluation programme.
OR
b Explain the process of job evaluation.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Enumerate the various functions of HRM.
- 17 State the barriers to effective HRP? and What are the pre-requisites for a successful HRP?
- 18 Discuss in details the selection of process.
- 19 Explain the various methods of training and development.
- 20 Describe the traditional methods of performance appraisal.