

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BA DEGREE EXAMINATION MAY 2017
(Sixth Semester)

Branch- SOCIOLOGY

CORE ELECTIVE - II HUMAN RESOURCE MANAGEMENT

Time : Three Hours '

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10x2 = 20)

- 1 What does personnel management refer to?
- 2 Define human resource management.
- 3 What is meant by human resource planning?
- 4 What is vertical communication?
- 5 Define training.
- 6 What is the meaning of retirement?
- 7 What do you mean by stress management?
- 8 What does 'Quality of work life' refer to?
- 9 Define trade union.
- 10 What is collective bargaining?

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 5 = 25)

- 11 a Trace the evolution of human resource management.
OR
b Bring out the qualities of HR manager.
- 12 a Delineate the importance of HR planning.
OR
b Explain horizontal communication and its significance.
- 13 a List out the objectives of training.
OR
b Write short notes on promotion and transfer.
- 14 a Elucidate the essentials of sound wage structure.
OR
b Suggest the ways and means to boost the morale of employees.
- 15 a Specify the functions of trade union.
OR
b Explain decision-making as a process.

SECTION - C (30 Marks)

Answer any THREE Questions

ALL Questions Carry EQUAL Marks (3 x 10 = 30)

- 16 Elaborate the objectives and functions of personnel management.
- 17 Explain HR planning at different levels.
- 18 Describe various methods of training.
- 19 Discuss the need and importance of job evaluation.
- 20 Bring out the techniques and methods of human resource information system.