

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**BA DEGREE EXAMINATION DECEMBER 2018  
(Sixth Semester)**

Branch – **SOCIOLOGY**

**CORE ELECTIVE – II : HUMAN RESOURCE MANAGEMENT**

Time : Three Hours

Maximum : 75 Marks

**SECTION-A (20 Marks)**

Answer **ALL** questions

**ALL** questions carry **EQUAL** marks (10 x 2 = 20)

- 1 List out any four functions of HRM.
- 2 Define the objectives of Induction training.
- 3 What is Transfer?
- 4 What is Vestibule training?
- 5 Define Quality of work life.
- 6 How stress is caused?
- 7 What is living wage?
- 8 Explain the concept empowerment.
- 9 List out the objectives of Trade unions.
- 10 Define HRIS.

**SECTION - B (25 Marks)**

Answer **ALL** Questions

**ALL** Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a How personnel management differs from HRM.  
OR  
b List out the qualities required for a HR Manager.
- 12 a What is Interview? Point out the objectives of interview.  
OR  
b What is Industrial communication? Explain its scope.
- 13 a How would you identify the training needs of an industry? Explain.  
OR  
b What do you mean by pre-retirement counseling? Explain its objectives.
- 14 a Explain the objectives of Job evaluation.  
OR  
b List out and explain the indicators of Low morale.
- 15 a What is Positive discipline? How indiscipline is management in Industries?  
OR  
b How industrial conflicts are resolved? Explain.

**SECTION - C (30 Marks)**

Answer any **THREE** Questions

**ALL** Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Trace the history of HRM practice in India.
- 17 What is HR Planning? Explain its need, importance and objectives.
- 18 Discuss various training methods used to train our industrial workers.
- 19 Write a brief report on  
a) Stress Management and                      b) Motivation.
- 20 Discuss the nature and scope of collective bargaining in Indian industries.