

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)
BSc DEGREE EXAMINATION MAY 2019
(Fourth Semester)

Branch- **PSYCHOLOGY**

ELEMENTS OF INDUSTRIAL RELATIONS & LABOUR WELFARE

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 Define industrial relations.
- 2 Write about I.L.O.
- 3 Define Grievance redressal.
- 4 Define INTUC.
- 5 What is lavoff?
- 6 Define conciliation.
- 7 Write on arbitration.
- 8 Define collective bargaining.
- 9 Who is labour welfare officer?
- 10 Write on maternity benefits.

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a Explain the scope of industrial relations.
OR
b Describe the role of management in industrial relations.
- 12 a Discuss the history of trade union movement in India.
OR
b What are the major obstacles faced by employer's organization?
- 13 a Elucidate the results of industrial disputes.
OR
b Bring out the major causes of industrial strikes.
- 14 a Write on preventive machinery.
OR
b Mention the workers participation in management.
- 15 a What is the importance of health welfare and enumerate certain safety measures in industries.
OR
b Write on accident compensation.

SECTION-C(30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Discuss the role of the 3 parties in industrial relations.
- 17 Elaborate on the obstacles and problems encountered by the central trade union.
- 18 Write on lock-out and retrenchment and their outcomes.
- 19 Discuss the characteristics and conditions of collective bargaining.