PSG COLLEGE OF ARTS & SCIENCE (AUTONOMOUS)

BCom DEGREE EXAMINATION MAY 2019

(Second Semester)

Branch – COMMERCE (RETAIL MARKETING)

MARKETING MANAGEMENT

Time : Three Hours

SECTION-A (20 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

 $(10 \times 2 = 20)$

Maximum : 75 Marks

- 1 What is Marketing?
- 2 What is Market Segmentation?
- 3 What is Product Mix?
- 4 What is Branding?
- 5 What is Advertisement Copy?
- 6 What is Salesmanship?
- 7 What is Service Marketing?
- 8 What are durable goods?
- 9 What is Secondary data?
- 10 What do you mean by Coding?

SECTION - B (25 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks $(5 \times 5 = 25)$

11 a Explain the significance of Marketing.

OR

- b Write a note on Buying Motives.
- 12 a What are the factors affecting Price Decisions?

OR

- b Explain the features of Branding.
- 13 a What are the functions of Personal Selling?

OR

- b Explain the qualities of a Good Advertisement Copy.
- 14 a What are the features of Consumer Products?

OR

- b Explain the characteristics of Services.
- 15 a Write a note on Research Design.

OR

b What are the different methods of Data collection?

SECTION - C (30 Marks)

Answer any THREE Questions ALL Questions Carry EQUAL Marks $(3 \times 10 = 30)$

- 16 Explain the functions of Marketing.
- 17 Enumerate the different kinds of Pricing.
- 18 What are the factors considered in Selecting Channel.
- 19 Explain marketing mix for services.
- 20 Discuss about the steps in Report Writing.

END