

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BSc DEGREE EXAMINATION DECEMBER 2019
(Fourth Semester)**

Branch - **PSYCHOLOGY**

INDUSTRIAL PSYCHOLOGY

Time : Three Hours

Maximum : 75 Marks

SECTION-A (20 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks (10 x 2 = 20)

- 1 Define industrial psychology.
- 2 What is meant by scientific management?
- 3 Definition of motivation.
- 4 Define the term job satisfaction.
- 5 Meaning of job analysis.
- 6 Define the term selection.
- 7 What is performance appraisal?
- 8 Define the term training.
- 9 Define work environment.
- 10 What is mean by ergonomics?

SECTION - B (25 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 5 = 25)

- 11 a State the role of psychologist in the industry.
OR
b Write time and motion studies in human relation movement.
- 12 a Write short notes on Maslow's hierarchy on need theory.
OR
b What are the factors that involved in job satisfaction?
- 13 a Describe the types of job analysis.
OR
b What are the steps that involved in selection process?
- 14 a What are the tools used for performance management.
OR
b Outline the importance of training.
- 15 a Explain the components of work environment.
OR
b Describe the causes and prevention of accident.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Explain the branches of industrial psychology.
- 17 Elucidate the measurement of job satisfaction.
- 18 Discuss the methods of job analysis.
- 19 Explain the methods of training.
- 20 Summarize the scope and goals of ergonomics.