

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION MAY 2018
(Fourth Semester)

Branch - COSTUME DESIGN & FASHION

TOTAL QUALITY MANAGEMENT IN APPAREL INDUSTRY

Time : Three Hours

Maximum : 75 Marks

Answer ALL questions
ALL questions carry EQUAL marks (5 x 15 =75)

- 1 a Explain the basic concepts of TQM.
OR
b Discuss in detail about four pillars of TQM.
- 2 a Narrate about 5-S practice.
OR
b Explain about the new seven management tools.
- 3 a Discuss about quality planning in detail.
OR
b Define Quality Cost. What are the analysis techniques used for quality cost?
- 4 a Describe about quality function deployment process and its benefits.
OR
b What are the seven quality control tools used? Explain in detail.

a Elaborate on the concept and requirements of ISO 14000.
OR
b What is the purpose of SA8000 standard? Explain in detail.

Z-Z-Z

END