

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2018
(Second Semester)

Branch – SOCIAL WORK

ORGANIZATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION -A (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 x 6 = 30)

1 a Define Organizational Behaviour. Bring out the nature of Organizational Behaviour.

OR

b Compare Scientific Management and Administrative Management.

2 a Bring out the organizational applications of personality.

OR

b Write a short note on organizational commitment.

3 a List out the types of groups.

OR

b Identify the factors affecting group cohesiveness.

4 a Describe on the leadership styles in India.

OR

b Write briefly about contingency theories.

5 a How can resistance to change be overcome?

OR

b State how survey feedback is conducted.

SECTION -B (45 Marks)

Answer any THREE questions

ALL questions carry EQUAL Marks (3 x 15 = 45)

6 Check out the contributing disciplines to organizational behaviour.

7 Explain the organizational applications of learning and perception.

8 Compare group cohesiveness and group decision making.

9 Describe the process and techniques of motivation.

10 Highlight the organizational development techniques.