

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2018  
(Fourth Semester)

Branch – SOCIAL WORK

INDUSTRIAL RELATIONS

Time: Three Hours

Maximum: 75 Marks

Answer ALL questions  
ALL questions carry EQUAL marks (5 x 15 = 75)

- 1 a Discuss the importance of industrial relations in the current scenario.  
OR  
b Elaborate on Standing Labour Committee.
- 2 a Discuss the causes of industrial conflicts and clarify its prevention strategies.  
OR  
b Explain the concepts : (i) Retrenchment, (ii) termination, (iii) Discharge and (iv) Dismissal.
- 3 a Describe the Grievance Redressal procedures to be carried out during a dispute.  
OR  
b Discuss on the dispute settlement machineries in an industry.
- 4 a Explain the workers participation in management.  
OR  
b Explain about (i) Joint Management Council (ii) Works Committee.
- 5 a Explain the functions of trade union.  
OR  
b Discuss the theories of Trade union.

Z-Z-Z

END