

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2018
(Fourth Semester)

Branch – SOCIAL WORK

**HUMAN RESOURCE MANAGEMENT &
HUMAN RESOURCE DEVELOPMENT**

Time: Three Hours

Maximum: 75 Marks

Answer ALL questions
ALL questions carry EQUAL marks (5 x 15 = 75)

- 1 a Describe the evolutionary concepts of HRM and its role in changing environmental scenario.
OR
b Examine the goals and functions of Human Resource Development.
- 2 a Give a detailed account on the steps involved in selection process.
OR
b Discuss and evaluate the status and techniques of training in organizations with suitable examples.
- 3 a Explain the internal and external factors considered while deciding compensation.
OR
b Describe the objectives and advantages of 360 degree feedback.
- 4 a Highlight the characteristics of Quality Circles and discuss the structural organization required to successfully implement the concept.
OR
b Explain how does implementation of ISO 9000 QMS encourage transparency and accountability? Describe the requirements of ISO 9001.
- 5 a Elucidate the importance of IT and HR managers in the present scenario and specify its problems and possible solutions during IT adoption efforts in an organization.
OR
b Analyze the methods for valuation of human assets.

Z-Z-Z

END