

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BBA DEGREE EXAMINATION MAY 2022
(Third Semester)

Branch – LOGISTICS

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks (10 x 1 = 10)

1. Human resource management emphasis on -----
(i) Development of people (ii) Punishment of people
(iii) Adoption of people (iv) Motivating of people
2. Which of the following statement is/are correct?
(i) HRM is a strategic management functions
(ii) Under HRM employee is treated as resource
(iii) HRM is the management of skills, talent and abilities .
(iv) HRM lacks the organisation to achieve its goals
3. The following is (are) concerned with developing a pool of candidates in line with the human resources plan
(i) Development (ii) Training (iii) Recruitment (iv) Placement
4. A ___ is a systematic exploration of the activities within a job
(i) Job design (ii) Job rotation (iii) Job analysis (iv) Job description
5. Training process is -----
(i) Short term (ii) Medium term
(iii) Long term (iv) Whenever necessary
6. ----- arranges the job in numerical order from highest rank to lowest rank on the basis of duties and responsibilities.
(i) Ranking method (ii) Grading method
(iii) Point rating method (iv) Factor comparison method
7. Relative worth of a job is known by-----
(i) Job design (ii) Job analysis (iii) Job evaluation (iv) Job change
8. ----- includes any benefits that the employee receives in addition to direct remuneration
(i) Employee benefits (ii) wage (iii) Employee salary (iv) Pay
9. Grievance redressal, discipline, collective bargaining are _____ of HRM.
(i) Integration function (ii) procurement function
(iii) development function (iv) behavioural function
10. Industrial discipline ordinarily does not imply
(i) Observance of company's rules and regulations
(ii) cooperating with management and co-workers
(iii) active participation in union activities
(iv) smooth discharge of duties and responsibilities.

Cont...

SECTION - B (35 Marks)

Answer **ALL** Questions

ALL Questions Carry **EQUAL** Marks (5 x 7 = 35)

11. a) Sketch out the nature of Human resource management.
(OR)
b) Narrate the importance of Human resource management.
12. a) What do you mean by Human resource planning?
(OR)
b) Explain the purpose of job analysis.
13. a) Bring out the importance of Human resource training.
(OR)
b) Show case the uses of performance appraisal.
14. a) How can you describe job evaluation?
(OR)
b) Summarize the importance of promotion.
- 15 a) What do you mean by occupational stress?
(OR)
b) Elucidate the objectives of industrial discipline.

SECTION - C (30 Marks)

Answer any **THREE** Questions

ALL Questions Carry **EQUAL** Marks (3 x 10 = 30)

16. Highlight the functions of Human resource management.
17. Point out the Human resource planning process.
18. Categorize the various training methods for effective functioning of an organization.
19. Discuss the various types of Transfer.
20. Point out the different kinds of Disciplinary actions.

Z-Z-Z

END