

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BSc DEGREE EXAMINATION MAY 2022
(Second Semester)**

Branch – CATERING SCIENCE & HOTEL MANAGEMENT

COMPUTER FOR HOSPITALITY INDUSTRY

Time: Three Hours.

Maximum: 50 Marks

SECTION-A (5 Marks)

Answer ALL questions.

ALL questions carry EQUAL marks (5 x 1 = 5)

1. One of the major drawback in the programming of ENIAC was _____.
 (a) Required space (b) Vaccum tubes
 (c) Performance (d) On board wiring
2. A hotel situated near an airport is known as _____.
 (a) Floated (b) Airtel
 (c) Motel (d) Rotel
3. Which department receives orders to deliver food and beverages to the guests rooms?
 (a) House keeping (b) Front office
 (c) Room service (d) Food and beverage
4. If a transaction, has obtained a _____ lock, it can read but cannot write on the item.
 (a) Shared mode (b) Exclusive mode
 (c) Read only mode (d) Write only mode
5. Which of the following are the network services ?
 (a) File service (b) Print service
 (c) Database service (d) All of the above

SECTION - B (15 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks (5 x 3 = 15)

- 6 a Write the components of a computer.
 OR
 b What is OS? Explain its functions.
- 7 a Explain the Guest Accounting system with example.
 OR
 b Give short note on generation of reports with examples.
- 8 a Define the Room and rate Assignment.
 OR
 b What do you mean by In House guest Information functions?
- 9 a Write the Advantages of PMS.
 OR
 b Narrate on point of sale system.
- 10 a Concise about Receipt Printers.
 OR
 b Write about the Immediate Character Recognition Terminal (ICR).

Cont...

SECTION -C (30 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 x 6 = 30)

- 11 a Explain in detail about the Evolution of Computer.
OR
b Define network and explain their classifications in detail.
- 12 a Give a detailed note on Software modules for Reservation.
OR
b Write about the Central Reservation System (CRS) in detail.
- 13 a Illustrate the Housekeeping functions.
OR
b Elucidate on Room status and management module.
- 14 a Describe about the Electronic Locking system.
OR
b Define Cash accounting system and elaborate it.
- 15 a Briefly explain the Wireless Terminal system with example.
OR
b Explain the Touch Screen Terminals in detail.

Z-Z-Z

END