

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

BCom(CMA) DEGREE EXAMINATION MAY 2022  
(Fourth Semester)

Branch – COMMERCE(COST AND MANAGEMENT ACCOUNTING)

OPERATIONS MANAGEMENT-II

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 x 1 = 10)

1. \_\_\_ is one of the objectives of Production Management.  
(i) Right person (ii) Right cost  
(iii) Right quantity (iv) continuous process
2. \_\_\_ is one of the most important factor, required for production activities  
(i) Money (ii) man-power  
(iii) time (iv) customer
3. \_\_\_ is not a process tools for TQM systems  
(i) Process flow analysis (ii) histograms  
(iii) plier (iv) control charts
4. Quality practices must be carried out  
(i) at the start of the project (ii) throuout the life of the project  
(iii) at the end of the project (iv) no need to carry out quality practices
5. Which of the following are activities of corrective maintenance?  
(i) Overhauling (ii) Emergency repairs  
(iii) Modifications and improvements (iv) All of the above
6. Scheduling shows  
(i) Total cost of production (ii) Total material cost .  
(iii) Which resource should do which job and when (iv) The flow line of materials
7. Which of the following is material handling equipment?  
(i) Hand truck (ii) pulley blocks  
(iii) conveyors (iv) All of these
8. VED Analysis is related with  
(i) Materials (ii) spare parts  
(iii) labour (iv) overheads
9. Project performance consists of  
(i) Time (ii) Cost  
(iii) Quality (iv) All of the above
10. Who creates the project team?  
(i) Factory manager (ii) Operation manager  
(iii) Project manager (iv) Purchase Manager

SECTION - B (35 Marks)

Answer ALL Questions

ALL Questions Carry EQUAL Marks

(5 x 7 = 35)

11 (a). Distinguish between productivity and production.

OR

(b) Bringout the types of productivity measures?

Cont...

12(a). Explain the limitations of Total quality management.

OR

(b). Mention the core principles of total quality management.

13(a) Describe are the advantages of preventive maintenance.

OR

(b) Write down the concept of spare parts management.

14(a) Explain the benefits of Just in time.

OR

(b) Summarize the techniques of material planning?

15(a) Distinguish between PERT and CPM.

OR

(b) Explain are the benefits of Gantt chart?

**SECTION - C (30 Marks)**

Answer any **THREE** Questions

**ALL** Questions Carry **EQUAL** Marks (3 x 10 = 30)

16. Elucidate the different ways to improve the productivity.

17. Discuss the impact of poor maintenance.

18. Enumerate the different types of quality control.

19. Discuss the factors influencing the material requirement planning.

20. Analyze the different scheduling techniques in project management.

Z-Z-Z

END