

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

MSW DEGREE EXAMINATION MAY 2022  
(Fourth Semester)

Branch – SOCIAL WORK

**HOSPITAL ADMINISTRATION**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks (10 x 1 = 10)

- 1 Which services are not a part of the hospital services?  
(i) Essential Services (ii) Additional Services  
(iii) Utility Services (iv) Administrative Services
- 2 Which is not the basis of classification of hospital?  
(i) Specialty (ii) Functional  
(iii) Shape (iv) Size
- 3 \_\_\_\_\_ refers to the monitoring by the human resource department of the performance of line and other staff department.  
(i) Assessing (ii) Appraising  
(iii) Auditing (iv) Checking
- 4 Which one of the following is not a functional division of hospital?  
(i) Primary (ii) Secondary  
(iii) Tertiary (iv) Quaternary
- 5 The functions of the Out-patient department include  
(i) Promotional Health (ii) Training of Medical and Nursing Personnel  
(iii) Social Search (iv) All of the above
- 6 All except one is the output indicator of hospital system:  
(i) Patient satisfaction (ii) Public relation  
(iii) Machines (iv) Quality of Care
- 7 A consultation involves both patient and health professionals. Which of the following is not a component of a professional-centred approach?  
(i) The health professional keeps control over the interview  
(ii) Discussion between doctor and patient  
(iii) The doctor asks questions to gain information  
(iv) The patient accepts any decisions made
- 8 Which of the following is the nurse's role in the health promotion?  
(i) Health risk appraisal (ii) Teach client to be effective health consumer  
(iii) Worksite wellness (iv) None of the above
- 9 In what cases can the medical data of the patient be disclosed?  
(i) In case of legal issues (ii) In case of emergency  
(iii) In case of celebrity deaths (iv) In case of study purposes
- 10 What is the validity period for recognition of a private hospital?  
(i) 4 years at a time (ii) 5 years at a time  
(iii) 6 years at a time (iv) No validity period

Cont...

**SECTION - B (35 Marks)**

Answer **ALL** Questions

**ALL** Questions Carry **EQUAL** Marks (5 x 7 = 35)

- 11 a Discuss the types of Hospital with examples.  
OR  
b "Hospitals are playing a vital role during pandemic situation" – Justify.
- 12 a Illustrate the Principles of Management in Hospital Administration.  
OR  
b State the significance of Training and Development in Hospital.
- 13 a Write a short note on functions of Casualty and Trauma Department.  
OR  
b Outline the types of Communicable diseases with appropriate examples.
- 14 a Enlighten the role of Social Workers in Hospitals.  
OR  
b Sketch the practice to use the Contingency Funds.
- 15 a Demonstrate the factors affecting Health Care Delivery system.  
OR  
b Exemplify the procedures to be followed in Emergency Care Services.

**SECTION - C (30 Marks)**

Answer any **THREE** Questions

**ALL** Questions Carry **EQUAL** Marks (3 x 10 = 30)

- 16 Expound the historical development of Hospital and Hospital Administration.
- 17 Critically analyze the process of Hospital Planning with suitable illustration.
- 18 Depict the function of HR Department in Hospitals.
- 19 Elucidate the roles and significance of Medical and Paramedical Professionals.
- 20 Analyze the need and importance of maintenance of Records in Hospitals.

Z-Z-Z

END