

MSW DEGREE EXAMINATION MAY 2026
(Second Semester)

Branch – SOCIAL WORK

ORGANIZATIONAL BEHAVIOUR

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	OB is dynamic because it (i) Focuses on fixed rules (ii) Changes with human behaviour (iii) Ignores environment (iv) Avoids interaction	K1	CO1
	2	An organization is viewed as (i) Closed system (ii) Interrelated system (iii) Isolated units (iv) Mechanical structure	K2	CO1
2	3	Which is NOT a determinant of personality? (i) Heredity (ii) Environment (iii) Situation (iv) Salary	K1	CO2
	4	Learning is defined as (i) Temporary change in behaviour (ii) Permanent change in behaviour (iii) Emotional reaction (iv) physical growth	K2	CO2
3	5	Which characteristic most clearly distinguishes a group from a mere aggregation of individuals? (i) Physical proximity (ii) Shared identity and interaction (iii) Similar educational background (iv) Equal authority distribution	K1	CO3
	6	Social loafing is more likely to occur when (i) Individual performance is identifiable (ii) Tasks are highly engaging (iii) responsibility is diffused among members (iv) Group size is very small	K2	CO3
4	7	Leadership is best defined as (i) Exercising authority over employees (ii) Delegating tasks efficiently (iii) Controlling organizational processes (iv) Influencing others towards goal achievement	K1	CO4
	8	Contingency theories propose that leadership effectiveness depends on (i) Fixed leadership style (ii) Personality traits (iii) Situational variables (iv) Organizational rules	K2	CO4
5	9	Organizational change refers to (i) Minor adjustment in daily tasks (ii) Short-term operational decisions (iii) replacement of employees (iv) Change in system and process	K1	CO5
	10	Force field analysis identifies (i) Financial resources (ii) Leadership styles (iii) Driving and restraining forces (iv) Employee Skills	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Outline the nature and significance of organizational behaviour.	K2	CO1
		(OR)		
	11.b.	Summarize the contributions of other related disciplines to organizational behaviour.		
2	12.a.	Identify the determinants of personality.	K3	CO2
		(OR)		
	12.b.	Highlight the importance and dimensions of emotional intelligence.		
3	13.a.	Analyse the process of group formation.	K4	CO3
		(OR)		
	13.b.	Examine the types of groups and the factors affecting group cohesiveness.		
4	14.a.	Explain the different leadership styles.	K5	CO4
		(OR)		
	14.b.	Elucidate Trait theory of leadership.		
5	15.a.	Explicate the Lewin's three step model for managing organizational change.	K5	CO4
		(OR)		
	15.b.	Determine the factors resist change in an organization and how to overcome it.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Outline the human relations approach and social system approach to OB.	K2	CO1
2	17	Summarize the Big 5 personality traits.	K3	CO2
3	18	Examine the process of decision making and its techniques.	K4	CO3
4	19	Evaluate the theories of motivation.	K5	CO4
5	20	Elobrate the approaches to organizational change.	K5	CO5

Z-Z-Z

END