

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

MSc DEGREE EXAMINATION MAY 2026
(Second Semester)

Branch – **HOSPITAL ADMINISTRATION**

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry **EQUAL** marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Human Resource departments are _____ a) line departments b) authority department c) service department d) functional department	K1	CO1
	2	Identifying the job is a basic part of _____ a) Job analysis b) group c) Range d) Problem	K2	CO1
2	3	HRM contributes to organizational effectiveness primarily by _____ a) educating workforce diversity b) Aligning employee goals with organizational goals c) Eliminating employee participation d) Avoiding training programs	K2	CO2
	4	_____ document specifies the qualifications required for a job. a) Job description b) Job specification c) Job analysis d) Job evaluation	K1	CO2
3	5	Internal recruitment is advantageous because it _____ a) Increases training cost b) Limits career growth c) Reduces organizational loyalty d) Enhances employee morale and motivation	K1	CO3
	6	Career development differs from training in that it _____ a) Focuses only on current job skills b) Is limited to technical skills c) Emphasizes long-term employee growth d) Is unrelated to organizational goals	K2	CO3
4	7	Knowledge management in organizations aims to _____ a) Restrict information sharing b) Capture and utilize employee knowledge effectively c) Eliminate employee learning d) Reduce communication	K2	CO4
	8	_____ is a non-financial incentive a) Bonus b) Salary c) Recognition d) Commission	K1	CO4
5	9	Competency mapping is used to _____ a) Determine employee salaries b) Identify required skills and abilities for a job c) Conduct recruitment only d) Measure organizational profit	K2	CO5
	10	Strategic Human Resource Management focuses on _____ a) Daily activities only b) Payroll processing c) Employee attendance d) Long-term HR strategies	K1	CO5

Cont...

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Discuss the functions of Human Resource Management with a suitable example.	K3	CO1
		(OR)		
	11.b.	Discuss the impact of HRM practices on organizational performance and growth.		
2	12.a.	Illustrate the steps of selection process.	K3	CO2
		(OR)		
	12.b.	What are the different sources of Recruitment? Explain each source by giving its merits and demerits.		
3	13.a.	Examine how organizations can apply training steps to improve workforce efficiency.	K4	CO3
		(OR)		
	13.b.	Explain how knowledge management can be implemented in an organization.		
4	14.a.	Elucidate the Development and Administration of an Appraisal System.	K4	CO4
		(OR)		
	14.b.	Evaluate how career development practices influence employee performance and retention.		
5	15.a.	Describe how work-life integration practices can improve employee retention.	K3	CO5
		(OR)		
	15.b.	Explain the significance of Strategic Human Resource Management for long-term sustainability.		

SECTION - C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Explain the evolution of Human Resource Management in India.	K3	CO1
2	17	Examine the role of Human Resource managers in a changing economic scenario.	K4	CO2
3	18	Analyse the impact of technological changes on training and development practices	K5	CO3
4	19	Discuss the procedure of job analysis in a large-scale enterprise.	K4	CO4
5	20	Explain the concept of Human Resource Information System and its significance in a dynamic global environment.	K5	CO5