

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**MCom (CS) DEGREE EXAMINATION MAY 2026
(Second Semester)**

Branch – CORPORATE SECRETARYSHIP

CORPORATE HUMAN RELATIONS

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Which of the following is NOT a function of human resource management? (i) Recruitment (ii) Training and Development (iii) Financial auditing (iv) Performance appraisal	K1	CO1
	2	Interpret the role of human resource managers in managing ethics. (i) They enforce ethical codes and promote integrity (ii) They avoid involvement in ethical issues. (iii) They delegate ethics entirely to legal departments. (iv) They prioritize profits over ethics.	K2	CO1
2	3	Relate Person–Job Fit. (i) Matching employee values with organization (ii) Matching employee skills with job requirements (iii) Employee motivation (iv) Career development	K1	CO2
	4	Relate recruitment. (i) Selecting the best candidate (ii) Attracting potential candidates to apply for jobs (iii) Inducting employees (iv) Training new employees	K2	CO2
3	5	Which of the following is a financial reward? (i) Bonus (ii) Promotion (iii) Job enrichment (iv) Recognition certificate	K1	CO3
	6	Infer the outcome of effective career planning. (i) Higher employee turnover (ii) Improved retention and motivation (iii) Reduced skill development (iv) Increased absenteeism	K2	CO3
4	7	Which perspective is NOT part of the Balanced Scorecard? (i) Financial (ii) Customer (iii) Learning and growth (iv) Legal compliance	K1	CO4
	8	Outline the technique used in HR analytics (i) Data mining (ii) Job rotation (iii) Induction (iv) Job evaluation	K2	CO4
5	9	Which HR function is commonly outsourced? (i) Payroll processing (ii) Strategic planning (iii) Leadership development (iv) Employee engagement	K1	CO5
	10	Show the best example of social accountability. (i) Fair wages and safe working conditions (ii) Workforce downsizing (iii) Cost minimization (iv) Temporary contracts	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the importance of human resource management	K2	CO1
		(OR)		
	11.b.	Explain the functions of human resource management.		
2	12.a.	Identify the objectives of job description.	K3	CO2
		(OR)		
	12.b.	Identify the socialization process.		
3	13.a.	Examine the importance of training.	K4	CO3
		(OR)		
	13.b.	Examine the components of compensation.		
4	14.a.	Explain the dimension of balanced scorecard.	K5	CO4
		(OR)		
	14.b.	Explain the benefits of human resource management audit.		
5	15.a.	Discuss the challenges human resource managers face in implementing hybrid work models.	K6	CO5
		(OR)		
	15.b.	Discuss the role of human resource management in ensuring social accountability with an organization.		

SECTION - C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	What are the challenges in human resource management?	K1	CO1
2	17	Identify the steps involved in selection process.	K3	CO2
3	18	Examine the types of training.	K4	CO3
4	19	Explain the advantages and limitations of HRIS.	K5	CO4
5	20	Discuss the role of human resource manager in mergers and acquisitions.	K6	CO5

Z-Z-Z

END