

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**MCom(CA) DEGREE EXAMINATION MAY 2026
(Fourth Semester)**

Branch – COMMERCE WITH COMPUTER APPLICATION

MAJOR ELECTIVE COURSE – II ENTERPRISE RESOURCE PLANNING

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Show in which of the following is NOT a benefit of implementing an ERP system? a) Improved efficiency b) Increased costs c) Better decision-making d) Enhanced customer service	K1	CO1
	2	What is the primary role of an ERP system within an organization? a) To automate individual tasks b) To integrate various business processes and data c) To replace all existing software systems d) To solely focus on financial accounting	K2	CO1
2	3	Which of the following is NOT a quantifiable benefit of an ERP system? a) Reduced inventory levels b) Improved customer satisfaction c) Increased revenue d) Reduced production costs	K1	CO2
	4	What are some potential risks associated with implementing an ERP system? a) High implementation costs, data migration issues, resistance to change. b) Increased revenue and improved customer satisfaction. c) Improved efficiency and reduced inventory levels. d) Easy and quick implementation with no challenges.	K2	CO2
3	5	What does BPR stand for in the context of ERP? a) Business Process Re-engineering b) Business Process Redesign c) Business Performance Review d) Business Process Reporting	K1	CO3
	6	How can data mining be used in an ERP system? a) To identify trends and patterns in customer behavior. b) To automate the process of data entry. c) To improve the appearance of reports. d) To reduce the cost of hardware.	K2	CO3
4	7	What is the most crucial factor for successful ERP implementation? a) Choosing the right software vendor b) Adequate user training and support c) Minimizing project costs d) Implementing the system quickly	K1	CO4
	8	How can organizations ensure the success of an ERP implementation? a) By involving key stakeholders, providing adequate training, and addressing change management issues. b) By focusing solely on technology and ignoring business processes. c) By minimizing user involvement and relying on consultants. d) By implementing the system quickly without proper planning.	K2	CO4
5	9	Which of the following is a leading ERP software vendor? a) Microsoft b) Google c) Amazon d) SAP	K1	CO5

Cont...

5	10	What is the purpose of conducting a SWOT analysis of ERP packages? a) To identify the strengths, weaknesses, opportunities, and threats associated with each package. b) To determine the cost of implementing each package. c) To compare the features of different ERP packages. d) To select the most popular ERP package.	K2	CO5
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SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the key differences between an ERP system and traditional standalone applications.	K1	CO1
	(OR)			
	11.b.	Organize the evolution of ERP systems and their significance in modern business.		
2	12.a.	Classify the potential risks associated with data migration during ERP implementation.	K2	CO2
	(OR)			
	12.b.	Organize the long-term costs and benefits of maintaining an ERP system.		
3	13.a.	Explain the concept of cloud computing and its impact on ERP systems.	K2	CO3
	(OR)			
	13.b.	Summarize the benefits and challenges of cloud-based ERP solutions.		
4	14.a.	Categorize the challenges associated with integrating legacy systems with an ERP system.	K4	CO4
	(OR)			
	14.b.	List out the best practices for user training and support during ERP implementation.		
5	15.a.	Construct the key factors driving the growth of the ERP market.	K5	CO5
	(OR)			
	15.b.	Determine the challenges and opportunities for ERP vendors in the current market.		

SECTION -C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Explain the concept of an ERP roadmap and its significance for an organization.	K4	CO1
2	17	Select the risk factors associated with relying on a single ERP vendor.	K5	CO2
3	18	Justify the role of artificial intelligence (AI) and machine learning in modern ERP systems.	K5	CO3
4	19	List the best practices for testing and validation during ERP implementation.	K4	CO4
5	20	Examine the key factors influencing the adoption of ERP systems in different industries.	K4	CO5