

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BA/BSc/BCom/BBA/BCA/BVoc & MSc (SS) DEGREE EXAMINATION MAY 2026
(First Semester)

Common to - BA/BSc/BCom/BBA/BCA/BVoc & MSc (SS) PROGRAMMES

COMMUNICATIVE ENGLISH-I: INTERPERSONAL COMMUNICATION

Time: Three Hours

Maximum: 75 Marks

I. Identify the social function of the underlined conversation: (10 X 1 = 10)

1. Would you mind helping me with this assignment?
2. Can I use your phone?
3. You should be careful while crossing the road.
4. I may attend the seminar if I finish my work early.
5. We often fail to appreciate the value of clean water.
6. They had left the station before the train was cancelled.
7. The company is planning to downsize its staff.
8. She visits the temple every friday.
9. Perhaps this word should be pronounced differently.
10. Why are you making so much noise?

II. Construct conversation using given social functions: (2 X 5 = 10)

1. You are unable to attend your close friend's wedding because you must attend an important relative's marriage on the same day. Construct a conversation politely expressing your helplessness.
2. You have completed your degree and have firmly decided to start your own event management company. However, your father insists that you should pursue higher studies abroad. Construct a conversation expressing your clear and decided future plan.

III. Fill in the blanks with suitable articles (a / an / the / no article): (5 X 1 = 5)

1. He was elected ___ chairman of the committee.
2. She has ___ M.A. in English Literature.
3. ___ Ganga is considered sacred by many Indians.
4. He is ___ European citizen.
5. I have not seen him for ___ long time.

IV. Fill in the blanks with appropriate prepositions: (5 X 1 = 5)

1. She insisted ___ paying the bill herself.
2. He is proficient ___ French and German.
3. The manager is responsible ___ the delay in the project.
4. _____
5. The child was trembling ___ fear.
6. He has been working here ___ 2015.

V. Reading Comprehension (10 X 1 = 10)

Communication is the foundation of human interaction. It enables individuals to share ideas, express emotions, and build relationships. From ancient cave paintings to modern digital platforms, communication has evolved significantly over time. However, its core purpose remains the same — to convey meaning effectively.

There are different types of communication: verbal, non-verbal, written, and visual. Verbal communication involves spoken words, while non-verbal communication includes gestures, facial expressions, posture, and tone of voice. Studies suggest that non-verbal cues often convey more meaning than words themselves. For instance, a smile can express warmth, while crossed arms may indicate defensiveness.

In the digital age, communication has become faster and more convenient. Emails, social media, and instant messaging allow people to connect across the globe within seconds. However, this convenience sometimes leads to misunderstandings because tone and emotion may not be clearly expressed in text messages.

Effective communication requires active listening. Listening is not merely hearing words but understanding the speaker's message and responding thoughtfully. Good communicators ask questions, clarify doubts, and provide feedback. They also show empathy, which helps in building trust and strengthening relationships.

Barriers to communication can arise due to language differences, cultural misunderstandings, emotional states, or physical distractions. Overcoming these barriers requires patience, openness, and a willingness to understand others' perspectives.

In professional settings, strong communication skills are essential for teamwork and leadership. Clear instructions prevent confusion, and constructive feedback promotes growth. Ultimately, effective communication is not just about speaking clearly but about ensuring that the message is received and understood as intended.

1. Communication is mainly used to

- a) entertain people
- b) share ideas and build relationships
- c) argue with others
- d) waste time

2. The core purpose of communication is to

- a) impress others
- b) convey meaning effectively
- c) dominate conversations
- d) criticize others

3. A smile is an example of

- a) written communication
- b) non-verbal communication
- c) verbal communication
- d) visual noise

4. Digital communication sometimes leads to misunderstandings because

- a) it is too slow
- b) tone and emotion are unclear
- c) it uses too many words
- d) people dislike technology

5. Active listening means

- a) interrupting frequently
- b) hearing without understanding
- c) understanding and responding thoughtfully
- d) ignoring the speaker

6. Good communicators usually

- a) avoid feedback
- b) ask questions and clarify doubts
- c) speak continuously
- d) criticize others

7. Communication has evolved from

- a) cave paintings to digital platforms
- b) phones to radios
- c) emails to letters
- d) gestures to silence

8. Empathy helps to

- a) build trust
- b) create fear
- c) cause confusion
- d) end relationships

9. Physical distractions can

- a) improve communication
- b) act as barriers
- c) strengthen trust
- d) clarify messages

10. Suggest a suitable title for the above passage

VI. Make suitable notes for the following passage

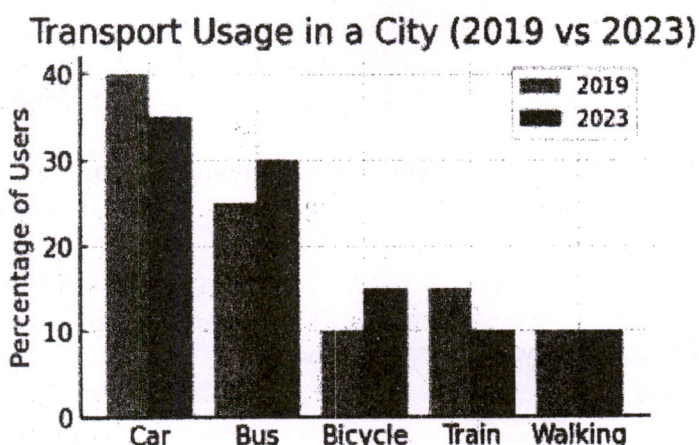
(1 X 5 = 5)

Climate change has emerged as one of the most pressing global challenges of the twenty-first century. Rising temperatures, melting glaciers, and unpredictable weather patterns are direct consequences of increased greenhouse gas emissions. Industrialization, deforestation, and excessive use of fossil fuels have significantly contributed to environmental degradation. As a result, biodiversity is declining at an alarming rate, and many species face extinction.

Governments across the world are attempting to address this crisis through international agreements and environmental policies. Renewable energy sources such as solar and wind power are being promoted as sustainable alternatives to fossil fuels. However, policy measures alone are insufficient without active public participation. Individuals must adopt eco-friendly practices such as reducing waste, conserving water, and minimizing carbon footprints.

Education plays a crucial role in raising awareness about climate responsibility. When citizens understand the long-term consequences of environmental neglect, they are more likely to engage in sustainable behavior. Therefore, collective effort at both institutional and individual levels is essential to mitigate the adverse effects of climate change.

VII. Study the bar chart given below showing the percentage of students using different modes of transport to reach college. Write a paragraph interpreting the data. (1 X 5 = 5)



Cont

VIII. Expand the proverb into a paragraph**(1 X 5 = 5)**

A stitch in time saves nine.

IX. Find one-word substitute for the following**(5 X 1 = 5)**

1. A person who speaks many languages

- a) Linguist
- b) Polyglot
- c) Orator
- d) Translator

2. A person who does not believe in God

- a) Theist
- b) Pagan
- c) Atheist
- d) Saint

3. A lover of books

- a) Author
- b) Publisher
- c) Bibliophile
- d) Librarian

4. A speech delivered without preparation

- a) Debate
- b) Extempore
- c) Lecture
- d) Seminar

5. One who looks at the bright side of things

- a) Pessimist
- b) Realist
- c) Optimist
- d) Critic

X. Rewrite the following run-on sentences correctly:**(5 X 1 = 5)**

1. I finished my assignment I submitted it to the teacher.
2. She was tired she continued working until midnight.
3. The weather was very cold we decided to stay indoors.
4. He did not study for the exam he failed the test.
5. The train was late we missed the meeting.

XI. Answer the following:**(1 X 5 = 5)**

Imitation will help in accuracy and enhance oral communication skill without having to learn grammar rules – Defend

XII. Answer the following:**(1 X 5 = 5)**

Discuss the barriers to effective listening and suggest ways to overcome them.

Z-Z-Z

END