

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION MAY 2026
(Second Semester)

Branch – CATERING SCIENCE & HOTEL MANAGEMENT

COMPUTER APPLICATIONS FOR HOSPITALITY INDUSTRY

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	How the Server of the Internet is called? a) Hub b) Repeater c) Host d) Gateway	K1	CO1
2	Choose the Standard Internet Protocol. a) TCP/IP b) UDP c) FTP d) WWW	K1	CO1
3	What is the primary purpose of HTML? a) To style web pages b) To add interactivity to web pages c) To define the structure and content of web pages d) To manage server-side logic	K1	CO3
4	Which HTML element is used to define description data? a) b) c) <dd> d) <dl>	K1	CO3
5	What purpose does the “Mail Merge” feature in Word serve? a) Printing documents in bulk b) Sending personalized letters to multiple recipients c) Creating tables in Word d) Spelling check	K1	CO2
6	What is a PowerPoint slide? a) A graphic design tool for creating images b) A page in a presentation that displays content like text, images, and videos c) A text document used for writing notes d) A spreadsheet for organizing data	K1	CO2
7	What is the primary function of a Computer Reservation System (CRS)? a) To manage hotel inventory only b) To automate and streamline the booking process for travel products like flights and hotels c) To provide customer support for lost baggage d) To print physical tickets for passengers	K1	CO4
8	What is the main benefit of good housekeeping in an organization? a) It reduces the need for other departments to function b) It increases the likelihood of accidents c) It improves productivity and prevents injuries d) It ensures there are always enough supplies	K1	CO4
9	What does the acronym POS stand for in a business context? a) Point of Service b) Point of Purchase c) Point of Sale d) Product Order System	K1	CO5
10	Which type of printing is most commonly used in modern receipt printers? a) Dot Matrix b) Inkjet c) Thermal Transfer d) Laser	K1	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Define about Internetworking.	K1	CO1
	(OR)		
11.b.	Relate regarding Social Networking.		
12.a.	Demonstrate towards Document Tag with an example	K2	CO3
	(OR)		
12.b.	Illustrate about the Paragraph with an example		
13.a.	Identify regarding the Charts with an example	K3	CO2
	(OR)		
13.b.	Construct Transition and Animation.		
14.a.	Analyze the HIS Concept.	K4	CO4
	(OR)		
14.b.	Examine the Global Distribution System.		
15.a.	Determine Cash Accounting System (CAS).	K5	CO5
	(OR)		
15.b.	Importance of POS Order.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Question No.	Question	K Level	CO
16	Classify about the Computer Network	K4	CO1
17	Examine the Elements of HTML with suitable example	K4	CO3
18	Compare the Workbooks and Worksheets.	K5	CO2
19	Explain with regard to Generation of Reports in Computer Based Reservation System.	K5	CO4
20	Discuss the Immediate Character Recognition (ICR) Terminal.	K6	CO5

Z-Z-Z

END