

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION MAY 2026
(Fourth Semester)

Branch- CATERING SCIENCE AND HOTEL MANAGEMENT

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Identify the most significant management skills _____. a) Technical, Human and Conceptual b) Technical, Behavioural and Conceptual c) Systematic, Human and Conceptual d) Technical, Human and Cognitive	K1	CO1
	2	Management _____ in order to achieve the goals a) Registers Trademark b) Develop Tactics c) Formulates Strategies d) Outsources Operations	K2	CO2
2	3	What are the Basic Managerial functions of HRM _____. a) Planning, Organising, Staffing b) Planning, Organising and Co-ordinating c) Planning, Organising, Directing and Controlling d) Planning, Co ordinating, Organising	K1	CO1
	4	Which of the following is not the characteristics of HRM _____. a) Pervasive function b) Interdisciplinary function c) Integrating mechanism d) Job oriented	K2	CO2
3	5	Name the process of imparting knowledge and skill of an employee to do a particular job. a) Training b) Development c) Motivation d) Leadership	K1	CO1
	6	Which among the following is a device or situation that replicates job demands at on the job site. a) Brainstorming b) Simulation c) Artificial intelligence d) Transactional analysis	K2	CO2
4	7	Choose the correct choice for management development? a) Is short term in nature b) Focuses on employees' current job c) Is an informal activity d) Aims at overall development of a manager	K1	CO1
	8	In which a training, a training centre is set-up and actual job conditions are duplicated or simulated in it a) Classroom b) Apprenticeship c) Internship d) Vestibule	K2	CO2
5	9	What is the basic drives that create the urge to take up a certain type of career. a) Manager b) Supervisor c) Career Goals d) Career Anchor	K1	CO1
	10	Name the appraisal methods prevent supervisor from rating employees "satisfactory" or "high" a) Alternation ranking method b) Critical Incident method c) Forced distribution method d) Paired comparison method	K2	CO2

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

ALL questions carry equal marks				
Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the roles and skills of a manager.	K2	CO2
	(OR)			
	11.b	Summarize the operative functions of HR Management.		
2	12.a	Elucidate the Functions of an HRM.	K4	CO4
	(OR)			
	12.b	Distinguish Personnel Management and Human Resource Management.		
3	13.a	Interpret the various steps in Human resource planning.	K5	CO4
	(OR)			
	13.b.	Explain about the Induction and Placement in HR Planning.		
4	14.a.	Appraise the importance of Training and Development.	K5	CO3
	(OR)			
	14.b.	Explain the concept of career planning and its development.		
5	15.a.	Illustrate Employee empowerment and job evaluation.	K2	CO3
	(OR)			
	15.b.	Summarize "Wage and Salary Administration".		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Enumerate the Principles of Management.	K4	CO4
2	17	Explain the nature and scope of HRM.	K2	CO4
3	18	Illustrate the process of Recruitment and Selection process in Human resource planning.	K2	C05
4	19	Training and development is a continuous process for holistic growth of any organization- Discuss.	K6	C05
5	20	list the objectives of Performance Management.	K4	CO4

Z-Z-Z END