

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BCom DEGREE EXAMINATION MAY 2026
(Sixth Semester)**

Branch – **COMMERCE (BUSINESS PROCESS SERVICES)**

SUPPLY CHAIN MANAGEMENT FOR BUSINESS PROCESS SERVICES

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	A lean supply chain focuses mainly on (i) Cost efficiency (ii) High flexibility (iii) High customization (iv) High inventory	K1	CO1
	2	Which of the following explains the primary purpose of Supply Chain Management (SCM)? (i) Increase advertising (ii) Integrate suppliers, manufacturers, and customer (iii) Reduce employee salaries (iv) Avoid transportation	K2	CO1
2	3	Supplier Relationship Management (SRM) is used to (i) Reduce employee turnover (ii) Manage relationships with suppliers (iii) Monitor customer complaints (iv) Improve advertising	K1	CO2
	4	Replenishment systems are designed (i) Stop inventory movement (ii) Maintain optimal stock levels (iii) Increase stock-outs (iv) Eliminate demand forecasting	K2	CO2
3	5	The first step in the purchasing cycle is (i) Payment (ii) Supplier evaluation (iii) Need identification (iv) Order receipt	K1	CO3
	6	Perpetual inventory system helps in (i) Annual stock checking only (ii) Real-time inventory tracking (iii) Eliminating records (iv) Reducing suppliers	K2	CO3
4	7	Which is an element of logistics? (i) Transportation (ii) Marketing (iii) Finance (iv) Auditing	K1	CO4
	8	WMS stands for (i) Warehouse Monitoring System (ii) Warehouse Management System (iii) Work Management Software (iv) Wholesale Management System	K2	CO4
5	9	The main objective of Sales Order Management is to (i) Reduce employee cost (ii) Improve customer satisfaction (iii) Increase advertising (iv) Increase warehouse size	K1	CO5
	10	RFID technology is mainly used for (i) Manual accounting (ii) Wireless identification and tracking (iii) Product manufacturing (iv) Employee payroll	K2	CO5

Cont...

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the main objectives of supply chain management.	K2	CO1
		(OR)		
	11.b.	Describe the various types of business activities.		
2	12.a.	Analyze the impact of supply chain planning on organizational performance.	K3	CO2
		(OR)		
	12.b.	Illustrate how global trade regulations are applied in processing international orders.		
3	13.a.	Describe the steps involved in the purchasing cycle.	K2	CO3
		(OR)		
	13.b.	Explain how the Economic Order Quantity (EOQ) model balances ordering and holding costs.		
4	14.a.	Examine the concept of logistics management.	K4	CO4
		(OR)		
	14.b.	List the different types of warehouses.		
5	15.a.	Illustrate how Geographic Information Systems (GIS) can be applied in selecting a warehouse location.	K3	CO5
		(OR)		
	15.b.	Discuss the differences between RFID and barcode technology.		

SECTION -C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Explain the various types of supply chain models.	K2	CO1
2	17	Illustrate how digital tools can be applied to improve supply chain working models.	K2	CO2
3	18	Apply the key elements of JIT to improve inventory control in a manufacturing organization.	K3	CO3
4	19	Analyze the different modes of transportation in logistics management.	K4	CO4
5	20	Analyze the role of the Internet in logistics management.	K3	CO5

Z-Z-Z

END