

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BBA DEGREE EXAMINATION MAY 2026
(Third Semester)

Branch – BUSINESS ADMINISTRATION (LOGISTICS)

WAREHOUSE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	Which type of warehouse is specially meant for imported goods before customs clearance? A) Cold storage warehouse B) Bonded warehouse C) Distribution center D) Cooperative warehouse	K1	CO1
2	_____ equipment is used for lifting heavy goods inside a warehouse. A) Conveyor belt B) Hand truck C) Pallet jack D) Forklift	K2	CO1
3	Which of the following information is usually included in an ASN? A) Item description, quantity, expected delivery time B) Employee salaries C) Customer complaints D) Warehouse layout	K1	CO2
4	A typical storage location code includes information such as: A) Supplier email B) Employee ID C) Aisle, bay, shelf, and level D) Product warranty	K2	CO2
5	A dispatch note is mainly used to _____. A) Guide transporters and verify goods delivered B) Generate purchase orders C) Track warehouse employee performance D) Store goods in inventory	K1	CO3
6	Which type of products is ideal for cross-docking? A) Long-term bulk raw materials B) Defective products C) Perishable goods, high-turnover items, promotional goods D) Heavy machinery requiring assembly	K2	CO3
7	The need for physical distribution arises mainly due to _____. A) Lack of technology B) Availability of free labor C) Excessive product variety D) The geographical separation of production and consumption	K1	CO4
8	Which of the following is a trend in warehouse design? A) High-rise automated storage B) Reducing safety measures C) Manual ledger-based inventory only D) Limiting cross-docking	K2	CO4
9	Safety signs in warehouses are used to: A) Reduce warehouse lighting B) Replace safety training C) Provide warnings and instructions D) Entertain employees	K1	CO5

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10	The HSE policy in warehouses ensures: A) Reduced transport cost only B) Worker safety, environmental protection, and compliance C) Product marketing efficiency D) Shorter delivery lead time	K2	CO5
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SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks (5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Define warehousing. Explain the significance of warehouses in trade and commerce.	K2	CO1
	(OR)		
11.b.	Differentiate between public warehouse and private warehouse.	K2	CO2
12.a.	List the stages involved in the receipt of goods in a warehouse.		
	(OR)	K3	CO3
12.b.	Explain the importance of put-away operations.		
13.a.	Illustrate with an example how packing machines improve efficiency in dispatch.	K4	CO4
	(OR)		
13.b.	Analyze the situations best suited for cross docking compared to traditional storage methods.	K3/K4	CO5
14.a.	Given a product like fresh produce, which channels of distribution would be most suitable? Justify your choice.		
	(OR)	K3/K4	CO5
14.b.	Analyze how factors like product perishability and market size affect the choice of a distribution channel.		
15.a.	Explain the importance of safety rules and procedures in a warehouse.	K3/K4	CO5
	(OR)		
15.b.	Analyze the consequences of not following safety procedures in hazardous cargo handling.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks (3 × 10 = 30)

Question No.	Question	K Level	CO
16	Explain with examples how different types of warehouses fulfill business needs.	K2	CO1
17	Describe the design of a flow chart of the goods receipt process including ASN, GRN, inspection, docking, and put-away.	K2	CO2
18	Enumerate the step-by-step procedure to prepare a warehouse dispatch.	K3	CO3
19	Compare traditional distribution channels with emerging digital channels.	K4	CO4
20	Suggest a simple 5S improvement plan for a disorganized warehouse.	K6	CO5

Z-Z-Z

END