

**PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)**

**BBA DEGREE EXAMINATION MAY 2026
(Third Semester)**

Common to Branches – **BUSINESS ADMINISTRATION/BUSINESS ADMINISTRATION
(INFORMATION SYSTEM)/ BUSINESS ADMINISTRATION (RETAIL
MANAGEMENT) /BUSINESS ADMINISTRATION (LOGISTICS)**

HUMAN RESOURCE MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer **ALL** questions

ALL questions carry **EQUAL** marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Human resource management helps improve ____ a) Production b) Productivity c) Profit d) Power	K1	CO1
	2	The functions of HRM is pertained to ____ a) particular department b) top level management c) whole organization d) line managers	K2	CO1
2	3	Human Resource planning is compulsory for ____ a) effective employee development programme b) base for recruitment c) base for selection policy d) all of these	K1	CO2
	4	The factual statement of the duties and responsibilities of a specific job is known as ____ a) job description b) job specification c) job analysis d) job evaluation	K2	CO2
3	5	Training method commonly used, for employee in banks is ____ a) On the job training b) Classroom Training c) Off the job training d) Vestibule Training	K1	CO3
	6	Those activities and process undertaken to help individuals attain their career objectives are ____ a) Career development b) Career path c) Career management d) Career stage	K2	CO3
4	7	Assessment of job performance of an employee is ____ a) performance management b) performance appraisal c) potential appraisal d) performance assessment	K1	CO4
	8	Programmes designed to create a workplace that enhanced employee well being is ____ a) empowerment b) job enrichment c) job rotation d) Quality of worklife	K2	CO4
5	9	The amount of wage determined as per the provisions of the Minimum Wages Act of 1948 is known as ____ a) Minimum wage b) Basic wage c) Statutory minimum wage d) Fair wage	K1	CO5
	10	Any reward or benefit given in addition to wage is generally called ____ a) Salary b) commission c) incentive d) bonus	K2	CO5

Cont...

SECTION - B (35 Marks)Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Express the role of human resource manager.	K2	CO1
	(OR)			
	11.b.	Compare personnel management and human resource management.		
2	12.a.	Explain factors affecting job design.	K3	CO2
	(OR)			
	12.b.	Construct the objectives of human resource planning.		
3	13.a.	Illustrate the process of career planning.	K4	CO3
	(OR)			
	13.b.	Analyse the prerequisites of sound training.		
4	14.a.	Evaluate the objectives of performance appraisal.	K5	CO4
	(OR)			
	14.b.	Determine the essentials of a good grievance redressal system.		
5	15.a.	Explain the methods of wage payment.	K5	CO5
	(OR)			
	15.b.	Summarize the technological trends in human resource management.		

SECTION -C (30 Marks)Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	List & explain the functions of human resource management.	K1	CO1
2	17	Explain the various stages involved in selection process.	K2	CO2
3	18	Construct the methods of the Job Training.	K3	CO3
4	19	Examine the measures to improve Quality Work Life.	K4	CO4
5	20	Generalize the procedure and methods of job evaluation.	K6	CO5

Z-Z-Z

END