

**PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)**

**BVoc DEGREE EXAMINATION DECEMBER 2025**  
**(Second Semester)**

Branch - NETWORKING AND MOBILE APPLICATIONS

## **MANAGERIAL SKILLS**

Time: Three Hours

Maximum: 75 Marks

### **SECTION-A (10 Marks)**

Answer ALL questions

**ALL** questions carry **EQUAL** marks.

$$(10 \times 1 = 10)$$

Cont...

**SECTION - B (35 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks  $(5 \times 7 = 35)$ 

Module No.	Question No.	Question	K Level	CO
1	11.a.	Elaborate about the importance of competent managers.  (OR)	K2	CO2
	11.b.	Explain about the skills of effective managers.		
2	12.a.	Classify the time management techniques and its strategies.  (OR)	K3	CO3
	12.b.	Examine the importance of handling grievances and problem solving as well as building relationship with details.		
3	13.a.	Construct the concept of social etiquette and its importance.  (OR)	K3	CO3
	13.b.	Demonstrate the managing communication and communication protocols.		
4	14.a.	Blueprint the decision-making skills and its importance.  (OR)	K4	CO4
	14.b.	Explain about the professionalism and its role at the work place.		
5	15.a.	Examine the dimensions of empowerment and developing empowerment in details.  (OR)	K4	CO4
	15.b.	Outline the occupational hygiene and managing stress in work place.		

**SECTION - C (30 Marks)**

Answer ANY THREE questions

ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$ 

Module No.	Question No.	Question	K Level	CO
1	16	Analyze about the concept of self-knowledge and dimensions of emotional intelligence.	K4	CO3
2	17	Appraise about the developing teams and importance of team work and its advantages in details.	K5	CO4
3	18	Evaluate about the building relationship for developing positive interpersonal communication.	K5	CO4
4	19	Estimate about the problem-solving steps and process and techniques of problem solving with example.	K5	CO4
5	20	Explain about the occupational safety and health at work place.	K6	CO5