

PSG COLLEGE OF ARTS & SCIENCE
(AUTONOMOUS)

BSc DEGREE EXAMINATION DECEMBER 2025
(Fourth Semester)

Branch - CATERING SCIENCE AND HOTEL MANAGEMENT

HUMAN RESOURCES MANAGEMENT

Time: Three Hours

Maximum: 75 Marks

SECTION-A (10 Marks)

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	The basic managerial skill(s) is (are)_____. a) To supervise b) To motivate c) To stimulate d) All of these	K1	CO1
	2	The principles of management serve as a general guideline for _____. a) Decision making b) Managerial actions c) Both a and b are correct d) Both a and b are incorrect	K2	CO2
2	3	The human resource Management helps to improve the _____. a) Production b) Productivity c) power d) Produce	K1	CO1
	4	Basic managerial functions of HRM are _____. a. Planning, organising, staffing b. Planning, organising and co-ordinating c. Planning, organising, directing, and controlling d. None of these	K2	CO2
3	5	The process of familiarizing the new employees to the organisation rules and regulations is known as _____. a) Placement b) Induction c) Recruitment d) Selection	K1	CO1
	6	Which is the least expensive method for recruitment? a) Walk-in interviews b) Campus placements c) Employment exchange d) Consultants	K2	CO2
4	7	OJT stands for _____. a) On the job training b) On the job technique c) On the job technology d) Off the job training	K1	CO1
	8	_____ is the process of imparting or increasing knowledge or skill of an employee to do a particular job. a) Training b) Development c) Motivation d) Leadership	K2	CO2
5	9	_____ is the systematic, periodic and impartial rating of an employee excellence in matters pertaining to his present job and his potential for a better job. a) Performance appraisal b) Compensation and motivation c) Training and Development d) Performance indicator	K1	CO1
	10	The combination of peer, superior, subordinate and self-review appraisal is known as _____. a) Human resource accounting system b) All round review c) Feed forward d) 360° appraisal	K2	CO2

Cont...

SECTION - B (35 Marks)

Answer ALL questions

ALL questions carry EQUAL Marks (5 × 7 = 35)

Module No.	Question No.	Question	K Level	CO
1	11.a.	Explain the various functions of management.	K1	CO1
	(OR)			
	11.b.	Describe the relative importance of each type of skills to lower, middle and upper level managers.		
2	12.a.	Outline the functions of HRM.	K1	CO1
	(OR)			
	12.b.	Explain the importance of HRM in present day context.		
3	13.a.	Discuss the methods and techniques of Recruitment.	K2	CO3
	(OR)			
	13.b.	What are the factors influence the Human Resource Planning?		
4	14.a.	Explain any four models of career development with suitable examples.	K3	CO4
	(OR)			
	14.b.	What is employee training? Explain the important techniques of training.		
5	15.a.	Distinguish between Performance appraisal and Job evaluation.	K4	CO5
	(OR)			
	15.b.	Define Job evaluation and state its objectives.		

SECTION -C (30 Marks)

Answer ANY THREE questions

ALL questions carry EQUAL Marks (3 × 10 = 30)

Module No.	Question No.	Question	K Level	CO
1	16	Define Management and explain the roles and skills of a manager.	K2	CO1
2	17	Explain the role of Human Resource Manager in Human Resource Empowerment.	K2	CO2
3	18	Define recruitment explain the nature and process of international recruitment.	K2	CO3
4	19	Describe the recent trends in training practices in India.	K2	CO4
5	20	Explain about various methods of performance appraisal.	K1	CO5