

PSG COLLEGE OF ARTS & SCIENCE  
(AUTONOMOUS)

BBA DEGREE EXAMINATION DECEMBER 2025  
(Third Semester)

Branch – BUSINESS ADMINISTRATION(LOGISTICS)

**WAREHOUSE MANAGEMENT**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Question No.	Question	K Level	CO
1	Which of the following is a primary function of a warehouse? a) Storage of goods                      b) Transportation of goods c) Marketing of goods                  d) Manufacturing of goods	K1	CO1
2	While deciding warehouse location, which factor is important? a) Proximity to market                  b) Competitor distance c) Ignoring suppliers                      d) Random choice	K2	CO1
3	The document confirms the receipt of goods at the warehouse. a) Delivery Challan                      b) Goods Receipt Note c) Purchase Order                        d) Invoice	K1	CO2
4	The process of moving goods from the receiving area to their storage location is called _____. a) Docking                                  b) Put-away c) Picking                                    d) Dispatching	K2	CO2
5	Packing machines are used primarily to _____. a) Reduce labor and improve packing speed b) Inspect goods for quality c) Generate dispatch notes d) Label products manually	K1	CO3
6	Cross-docking is best suited for _____. a) Slow-moving inventory b) Goods requiring long-term storage c) Damaged goods requiring repacking d) Seasonal or high-demand products	K2	CO3
7	High transportation costs can be managed by _____. a) Optimizing routes and using cost-effective modes b) Ignoring customer demand c) Reducing product quality d) Delaying deliveries	K1	CO4
8	The increasing role of automation in warehousing primarily helps in _____. a) Reducing the role of distribution channels b) Increasing inventory carrying costs c) Making warehouses more storage-focused d) Reducing labor costs and improving order accuracy	K2	CO4
9	Hazardous cargo is identified using _____. a) Standardized labeling systems like UN numbers and hazard symbols b) Personal judgment of warehouse staff c) Random inspection after storage d) Packaging material color	K1	CO5
10	The success of 5S in the warehouse depends on _____. a) Management enforcement only b) Replacing equipment frequently c) Continuous participation and discipline of all employees d) Reducing warehouse size	K2	CO5

Cont...

**SECTION - B (35 Marks)**Answer **ALL** questions**ALL** questions carry **EQUAL** Marks

(5 × 7 = 35)

Question No.	Question	K Level	CO
11.a.	Define warehousing. Why is it important in supply chain management?	K2	CO1
(OR)			
11.b.	State any five equipment commonly used in warehouses.		
12.a.	Write short notes on: Advanced Shipment Notice (ASN) and Goods Receipt Note (GRN) in warehouse operations.	K2	CO2
(OR)			
12.b.	Explain why storage location codes are important in managing warehouse inventory.		
13.a.	Differentiate between packing materials and packing machines. Give examples.	K3	CO3
(OR)			
13.b.	Discuss the significance of reading labels during packing and dispatch.		
14.a.	Define physical distribution. Explain the importance of physical distribution.	K4	CO3
(OR)			
14.b.	Demonstrate how an emerging trend like robotics can improve physical distribution in a warehouse.		
15.a.	What is a Safety Data Sheet? Discuss the importance of Safety Data Sheets and their role in warehouse safety.	K3	CO4
(OR)			
15.b.	How does the 5S concept help to keep a warehouse safe and clean?		

**SECTION - C (30 Marks)**Answer **ANY THREE** questions**ALL** questions carry **EQUAL** Marks

(3 × 10 = 30)

Question No.	Question	K Level	CO
16	Describe the different types of warehouses and explain their uses with examples.	K2	CO1
17	List and briefly describe the stages involved in the receipt of goods in warehouse operations.	K1	CO2
18	Analyze situations where the cross docking method is more suitable than traditional storage.	K4	CO3
19	Evaluate the factors affecting channels of distribution.	K5	CO4
20	Analyze the importance of following safety procedures in a warehouse. Explain with examples.	K4	CO5

Z-Z-Z END