

**PSG COLLEGE OF ARTS & SCIENCE**  
(AUTONOMOUS)

**MCom(CS) DEGREE EXAMINATION DECEMBER 2025**  
(Second Semester)

Branch – **CORPORATE SECRETARYSHIP**

**CORPORATE HUMAN RELATIONS**

Time: Three Hours

Maximum: 75 Marks

**SECTION-A (10 Marks)**

Answer ALL questions

ALL questions carry EQUAL marks

(10 × 1 = 10)

Module No.	Question No.	Question	K Level	CO
1	1	Which of these departments are called Human Resource department? (a) Line (b) Authority (c) Service (d) Functional	K1	CO1
	2	Human Resource planning is compulsory for _____. (a) Effective employee development Programme (b) Base for recruitment (c) Base for selection policy (d) All of these	K2	CO1
2	3	Who laid the foundation of HRM practice? (a) Elton Mayo (b) Dickinson (c) Peter Drucker and Douglas McGregor (d) David C.McClelland	K1	CO2
	4	Identify the concept of Job description. (a) Job title, condition of work (b) Educational qualification, Skills (c) Both a & b (d) None of the above	K2	CO2
3	5	Recall the In-basket training. (a) Vestibule training (b) On-the job training (c) Simulation (d) Coaching	K1	CO3
	6	State the term Leadership. (a) Ability to influence other people (b) Ability to create within people an urge to do (c) Ability to obtain willing co-operation (d) Only a + b	K2	CO3
4	7	Employee accountability is strengthens in _____. (a) HR audit (b) HR training (c) Succession planning (d) HR functions	K1	CO4
	8	Promotion is basically a reward for _____. (a) Efficiency (b) Seniority (c) Physical fitness (d) Retention	K2	CO4
5	9	Which weapon is available for lockout? (a) Employees (b) Trade unions (c) Employers (d) Government	K1	CO5
	10	Why grievances should be redressed? (a) Affects the individual (b) Affects the management (c) Collective disputes conversion (d) All the above	K2	CO5

Cont...

**SECTION - B (35 Marks)**

Answer ALL questions

ALL questions carry EQUAL Marks

 $(5 \times 7 = 35)$ 

Module No.	Question No.	Question	K Level	CO
1	11.a.	Express the building competitive advantage through people.  (OR)	K2	CO1
	11.b.	How to manage HR risk?		
2	12.a.	Explain the concept of Human Resource Planning.  (OR)	K4	CO2
	12.b.	Identify the term of Job design and Job description.		
3	13.a.	Predict the Multi rater feedback systems.  (OR)	K5	CO3
	13.b.	Interpolate the qualities of Leadership.		
4	14.a.	Analyze the Balanced Scorecard and Human Resource Scorecard.  (OR)	K4	CO4
	14.b.	Enumerate the term Human Resource Audit.		
5	15.a.	Evaluate the Human Resource issues in mergers and Acquisitions.  (OR)	K4	CO5
	15.b.	Observe Social Accountability.		

**SECTION -C (30 Marks)**

Answer ANY THREE questions

ALL questions carry EQUAL Marks

 $(3 \times 10 = 30)$ 

Module No.	Question No.	Question	K Level	CO
1	16	Summarize the roles of HR department as Strategic Partners and Business Enabler.	K5	CO1
2	17	Verify the local Staffing issues and suggest Strategies to overcome the issues.	K5	CO2
3	18	Discuss the employee's compensation and benefits.	K2	CO3
4	19	Plot the Pros and Cons of Social Media Technologies.	K3	CO4
5	20	Outline the Human Resource challenges in difficult times.	K6	CO5